

Reacting to Customers Over the COVID-19 Crisis

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20

years

Ed-tech experience

4.5m

Active users

2000

Customers schools & HE

380m

Logins in 2019

Country offices

Part of the Sanoma Learning family of companies

sanoma

We provide a cloud-based learning platform designed for educators and how they want to teach.



Post-COVID Teaching

- The move to full distance learning has been a challenge for many schools.
- In the US our LMS usage grew in March then has doubled again from the start of the autumn term.
- In Europe LMS usage grew in March and is up significantly today compared to last year.



Key Stats

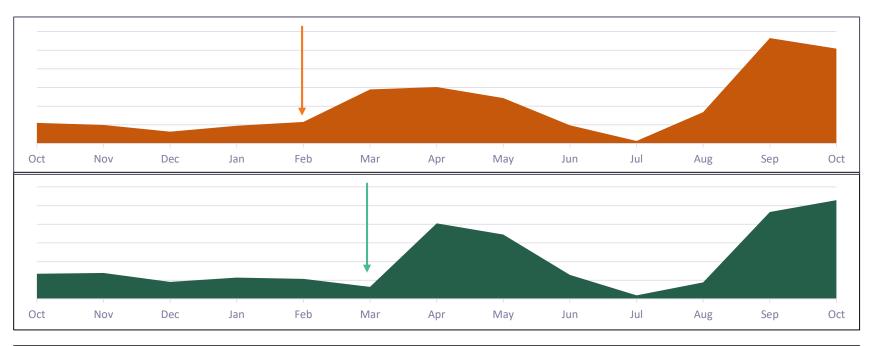
- 5x increase in traffic.
- 3x concurrent users.
- 2x online time per user.
- 22x in-platform messaging.
- 5x mobile usage.

Planning

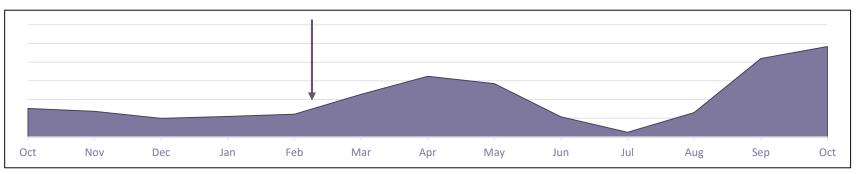
Assingment

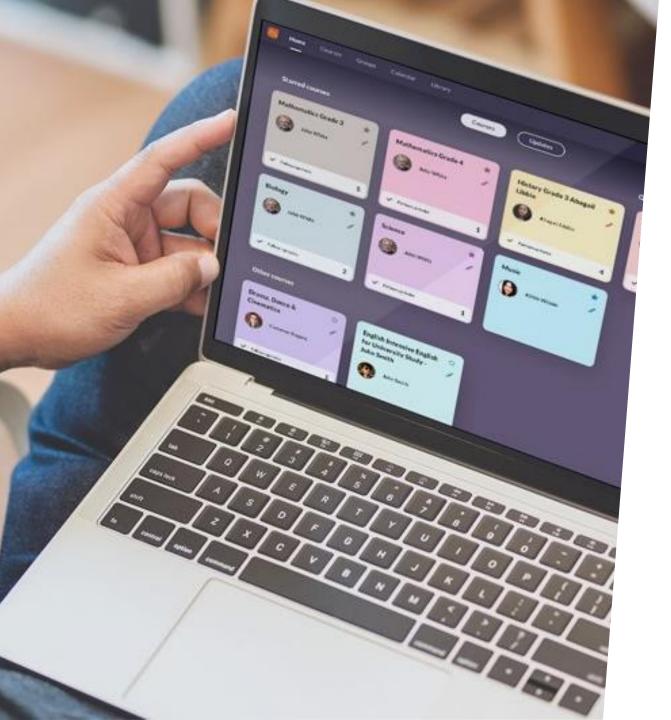
Communication

Tests









Online Meetings for Classes via LTI

- We had the ability to offer schools a choice of online meeting tools via both LTI and direct integration.
- No need for new development and testing for LTI compliant vendors.
- The same workflow in our LMS (e.g. create from calendar), but with choice vendor.