











Welcome

Kirstie Donnelly MBE











- 09.00 In conversation with Rob Abel
- 09.25 Modern Working Practices
- 09.55 A Global Vision for an Open Badges Ecosystem
- 10.20 Mobile skill sets and the evolution of recognition
- 10.50 Refreshments break
- 11.10 IBM and Open Badges
- 11.40 How Digital Credentials are solving key business problems
- 12.30 Lunch
- 13.30 Employability Skills for Higher Education
- 14.00 Skills without borders











14.30 Case studies or Tech Track

#### Tech Track

- 14.30 Implementing Open Badges 2.0
- 15.10 Future of the Backpack
- 15.50 Competency Mapping Approaches

#### **Case Studies**

- 14.30 Professional Recognition & Membership bodies
- 15.00 Corporate Perspective AXELOS
- 15.30 Higher Education perspective
- 16.30 Drinks Reception
- 17.30 Event Close













In conversation with Rob Abel

Kirstie Donnelly MBE













Modern Working Practices

Matthew Taylor, CEO, RSA













A Global Vision for an Open Badge Ecosystem

Mark Leuba, Vice President, IMS













# A Global Vision for a Digital Credentials Ecosystem

Modern Employment and Digital Credentials London - December 1, 2017

Mark Leuba
Vice President, Product Management
IMS Global Learning Consortium
mleuba@imsglobal.org



#### IMS Envisions

- Learners with control of their digital credentials
- Employers seeking job candidates based on verified skills in digital form
- · Digital credentials encompassing formal, informal and employer-based education
- A vibrant opportunity marketplace rooted in verifiable digital records



## IMS Global Learning Consortium

International non-profit
 Ed-Tech collaborative
 enabling Better Learning
 from Better Learning
 Technology®



• 430+ members and growing AND AND AND AND REPRESENTING formal and informal learning organizations higher education institutions, state educational agencies, school districts, and Ed-Tech suppliers



#### Our Goal

to advance technology that can scale affordably, enhance equity, educational participation, and personal attainment via the development and adoption of free and open standards



#### Partners and Collaborations

AACRAO	ISO/IEC	Right Signals
Bill & Melinda Gates Foundation	ISTE	SBAC
Collective Shift	Jisc	SETDA
Connecting Credentials	Learning Counsel	SURF
CoSN	Mozilla Foundation	Unizin
Credential Transparency Initiative	Online Learning Consortium	WCET
Ed-Fi	Open Badge Network	WIDA
EDUCAUSE	PARCC	
Internet2	Quality Matters	



## Core Initiative Spheres



### Open Interoperability Standards



COMMONCARTRIDGE®



QUESTION & TEST EXTENDED TRANSCRIPTS

**OPEN** 

**BADGES** COMPETENCIES and ACADEMIC STANDARDS

**EXCHANGE**<sup>TM</sup>



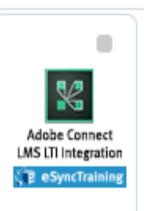
### Interoperability Provides

- · Simplicity of adoption and use
- · Choice in products and services
- Lower costs
- Greater variety
- Increased user control
- · Makes scale possible



### IMS Testing and Assurance





#### eSync Training

Product: Adobe Connect LMS LTI By ESyncTraining V1.7.6

LTI V1.0 Certified



#### Agilix Labs, Inc.

Product: **Agilix Learning** 

Services 2010.3 LTI V1.0 Certified CC V1.0 Certified



#### Agilix Labs, Inc.

Product: **Agilix Learning** Services 2012.1

LTI V1.1 Certified

Australian Institute of Higher Education

Product:

**AIH Learning Portal** 

LTI V1.0 Certified



American University in the Emirates

Product: Akademia V1.1

LTI V1.0 Certified LTI V1.1 Certified

McGraw-Hill Education

**ALEKS®** 

ALEKS 2012.3.26

LTI V1.1 Certified

Product:

McGraw-Hill Education

**ALEKS®** 

Product:

**ALEKS 2012.2.7** LTI V1.0 Certified



Blackboard, Inc.

Product: Blackboard Learn (SaaS) September 2017

LTI Content Item

Apex Learning

Product:

Apex Learning LTI

LTI V1.0 Certified

NEXT >

« FIRST

LAST »



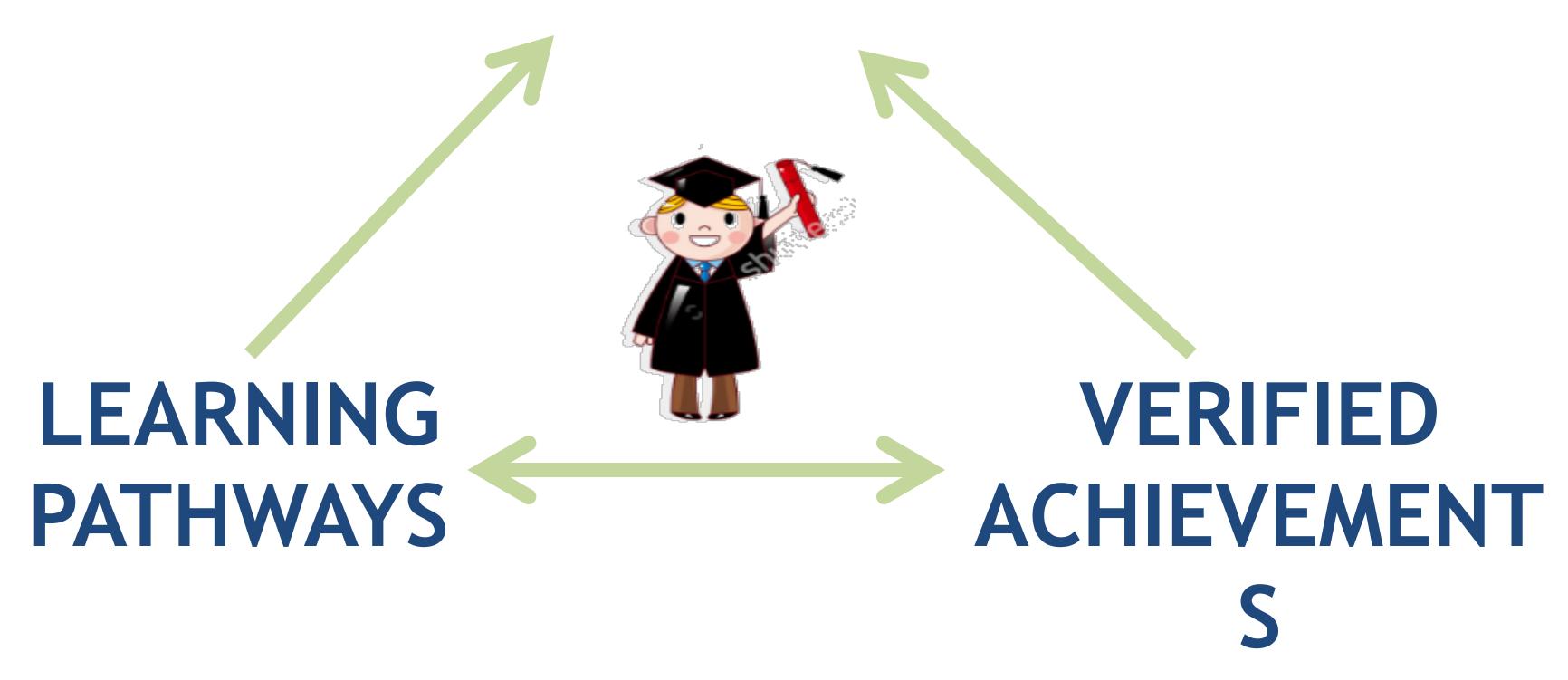
#### IMS Envisions

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- A vibrant opportunity marketplace rooted in verifiable digital records



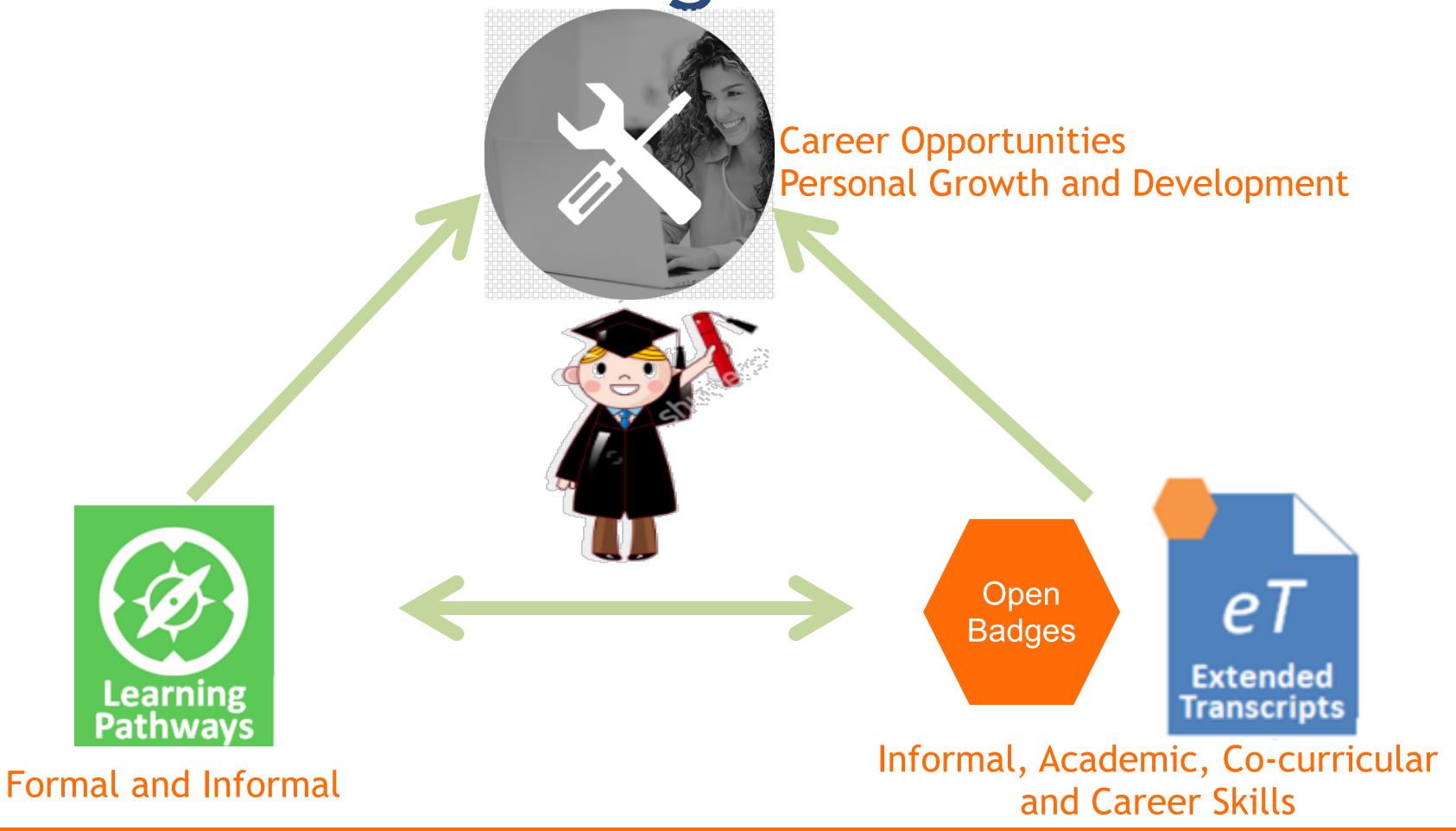
## IMS Vision for Digital Credentials

GOALS





IMS Vision for Digital Credentials





#### Digital Credentials are for Sharing

- Learner's knowledge, skills and abilities are valuable assets to be
- Shared with the learner, other institutions and parties, and critically, employers
- Modern linked-data structures can be mined, crawled and discovered in support of a learners' life goals



#### Vision for Personal Achievements



- Learner-controlled media
- Free, open and universal
- Personal and securable
- Curate verifiable resumes





### Open Badges



- · Proven vehicle for communicating skills
- Designed to be Portable and controllable by the learner
- Scalable
- · Verifiable via automated means: e.g. http and Blockchain
- Capable of encapsulating formal credentials like extended transcripts



### Open Badges 2.0 New Features

- · Conformance testing and certification
- Endorsement
- Accessibility
- Multi-lingual
- Versioning
- New identity profile options



#### Certification



- Supports learner control through platform interoperability
- Platform types
  - Issuing create
  - Display verify and display
  - Host import and export faithfully



#### Endorsement

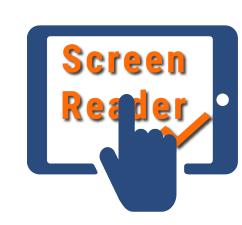


## As a subject matter expert or authority, I want to endorse a badge offered by an issuer

As a provider of a learning experience, I want to obtain badge endorsements from recognized subject matter experts for my badge(s)



#### Accessibility



As a badge issuer, I want to ensure that my badge image is accessible to screen readers and other assistive technology through the use of descriptive text



#### Multi-Lingual

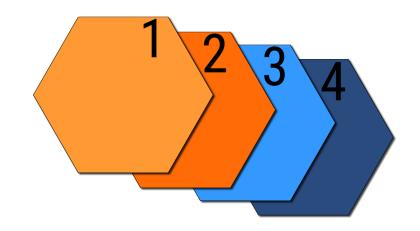


As a badge provider, I want to manage a single version of a badge, but offer it in multiple languages to recipients

As a badge recipient, I want to offer viewers of my badge the ability to change the language that is used for viewing my badge



Versioning



As a badge provider, I want to update the criteria necessary to earn a badge and keep the previous versions of the badge unchanged



## Enhanced Profiles A

As a badge recipient, I want to use my phone number as the primary way to identify me (rather than email)

As a badge issuer, I want to award a badge to an organization (not an individual)



#### Vision for Personal Achievements

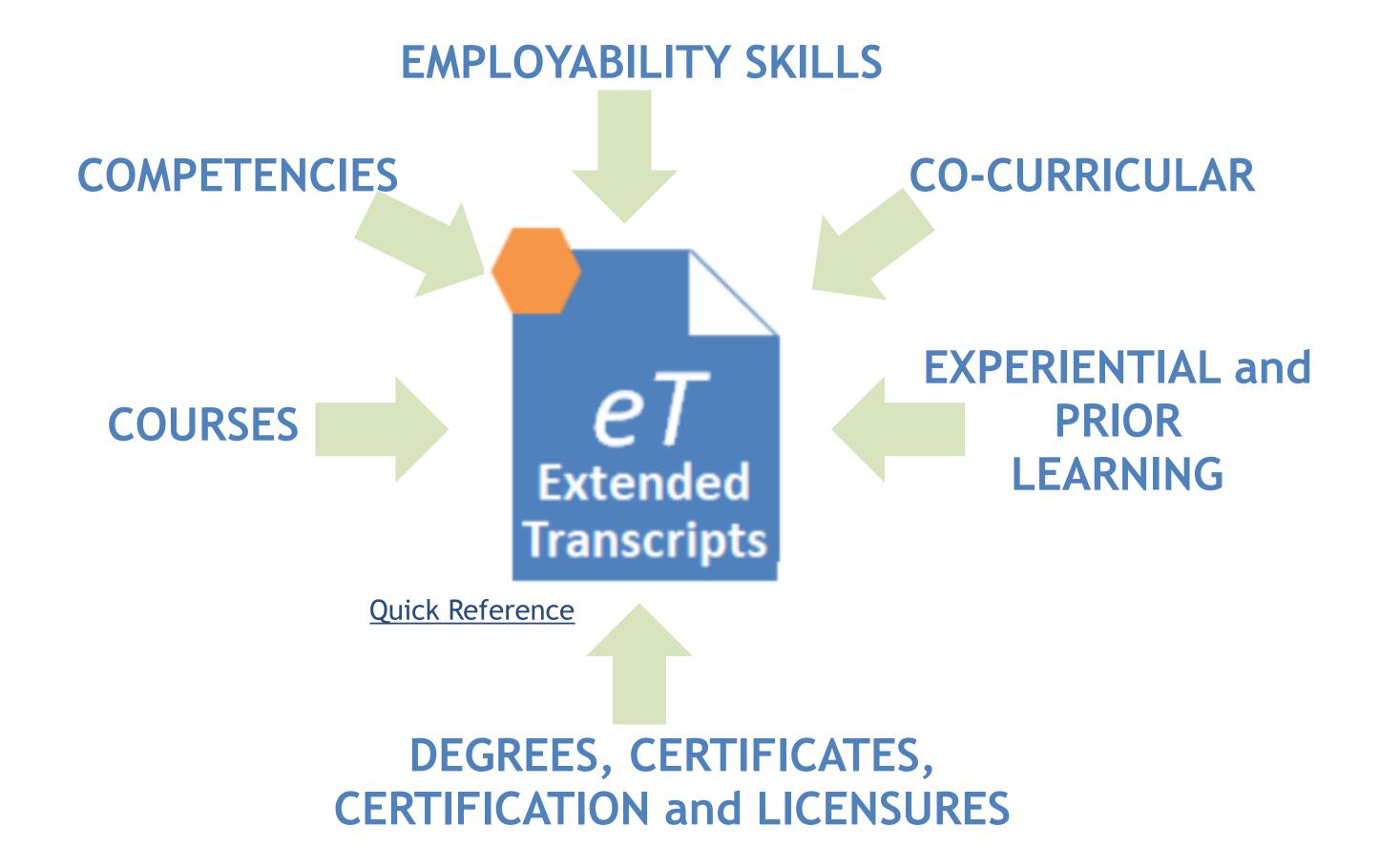


- Learner-controlled media
- Free, open and universal
- Personal and securable
- Curate verifiable resumes



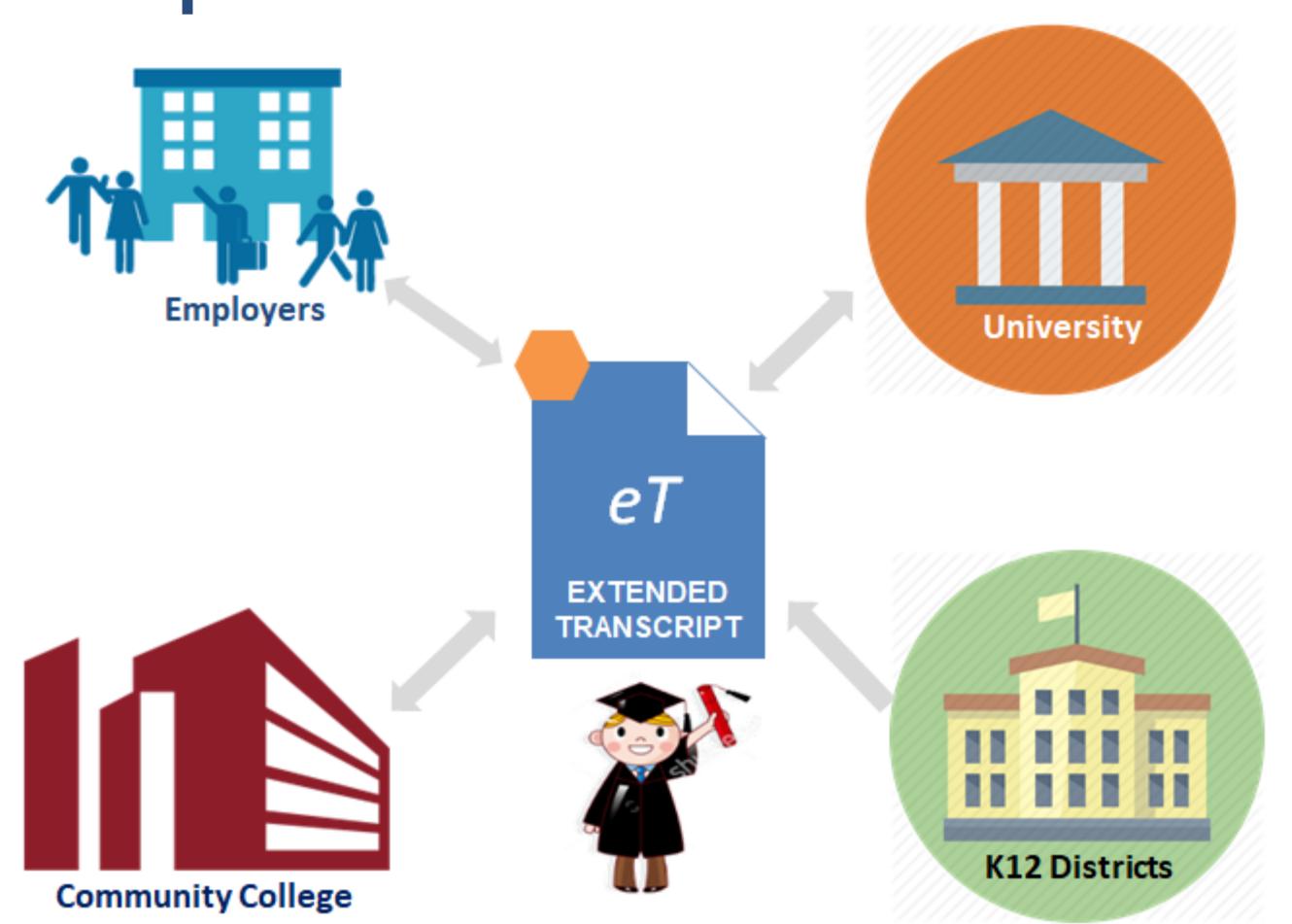


### Extended Transcripts (eT)





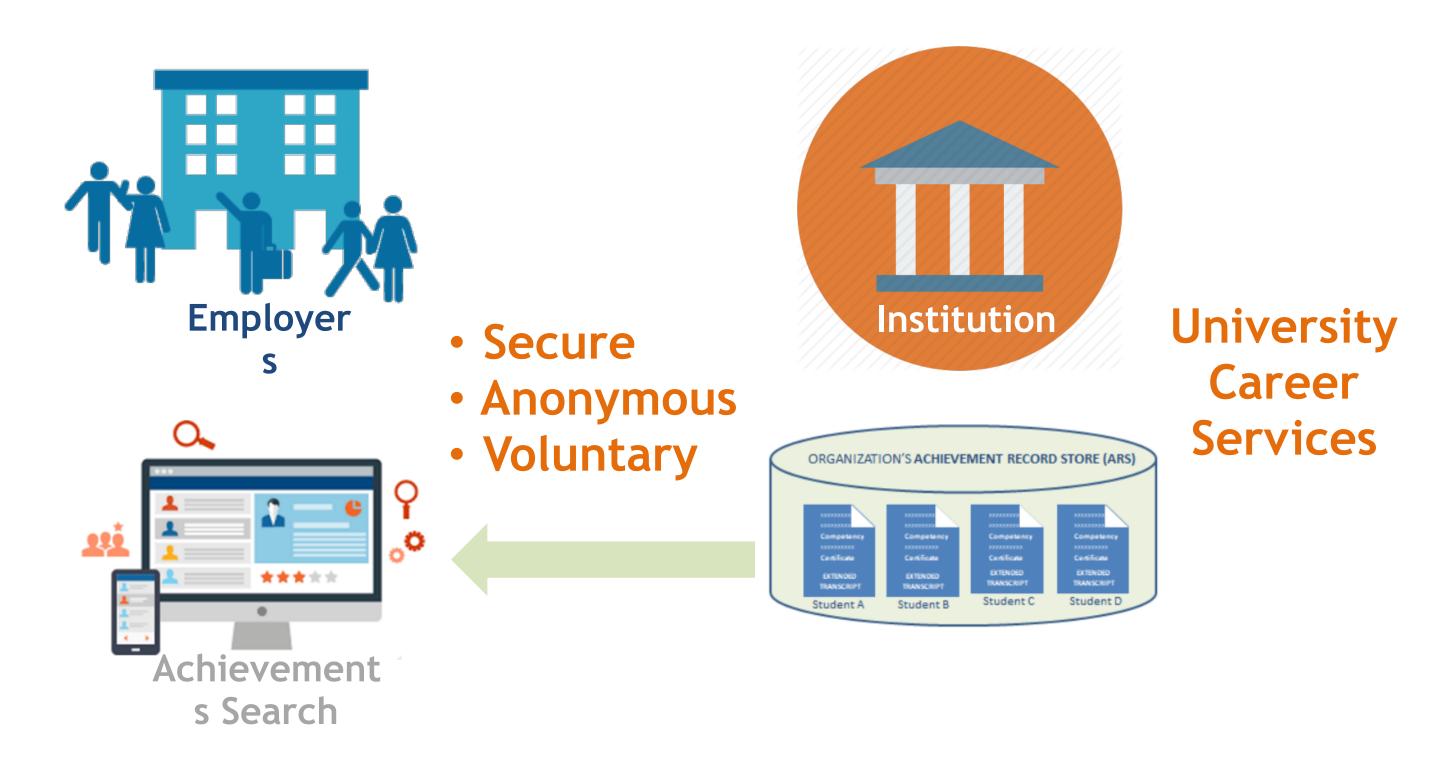
### Scope of the eT Standard





#### eT Achievement Records

SkillsCenter Search is a pilot program now being organized with University of Wisconsin Extension that provides anonymous, secure and blind talent search for employer platforms



eT achievement records are searchable



#### Vision for Personal Achievements



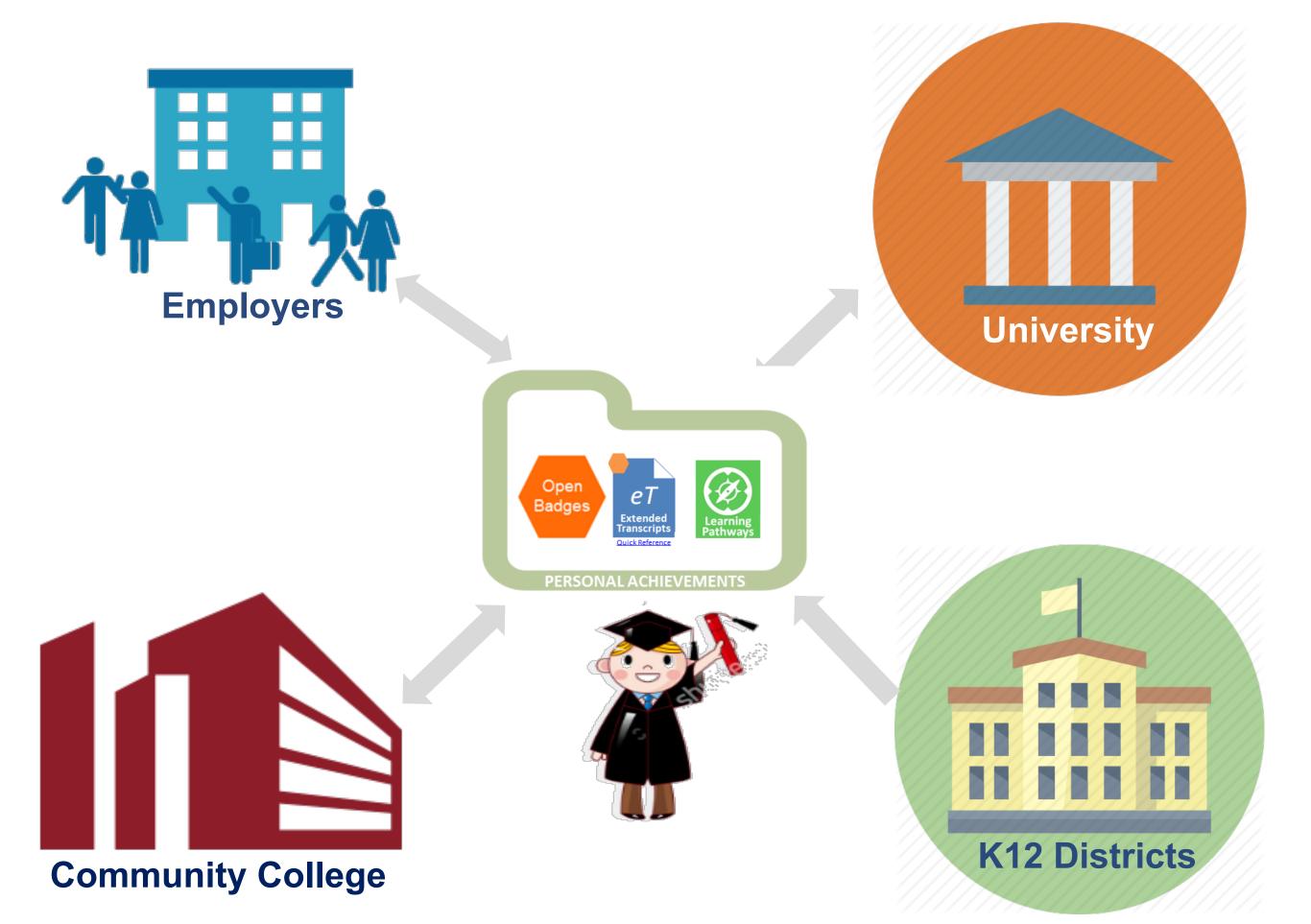
- Learner-controlled media
- Free, open and universal
- Personal and securable
- Curate verifiable resumes

A standard protocol to contain digital credentials and assets managed online *or offline*, interoperable with standards-ready platforms





#### Personal Achievement Records





### Find and Apply for Jobs



...or Let The Jobs Find You!

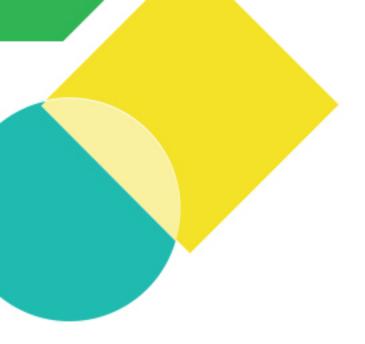


# 3 Digital Credential Challenges

- · Interoperability is a must
  - -Openness and learner mobility depend on it
- Consistently signaling quality
  - -Rigorous and authoritative
- Connecting to sources of employer demand
  - -Talent acquisition and HR systems



## https://www.imsglobal.org



## Modern Employment and Digital Credentials

Mobile skill sets and the evolution of recognition

Chris Jones, CEO, City and Guilds Group and Jonathan Finkelstein, Credly

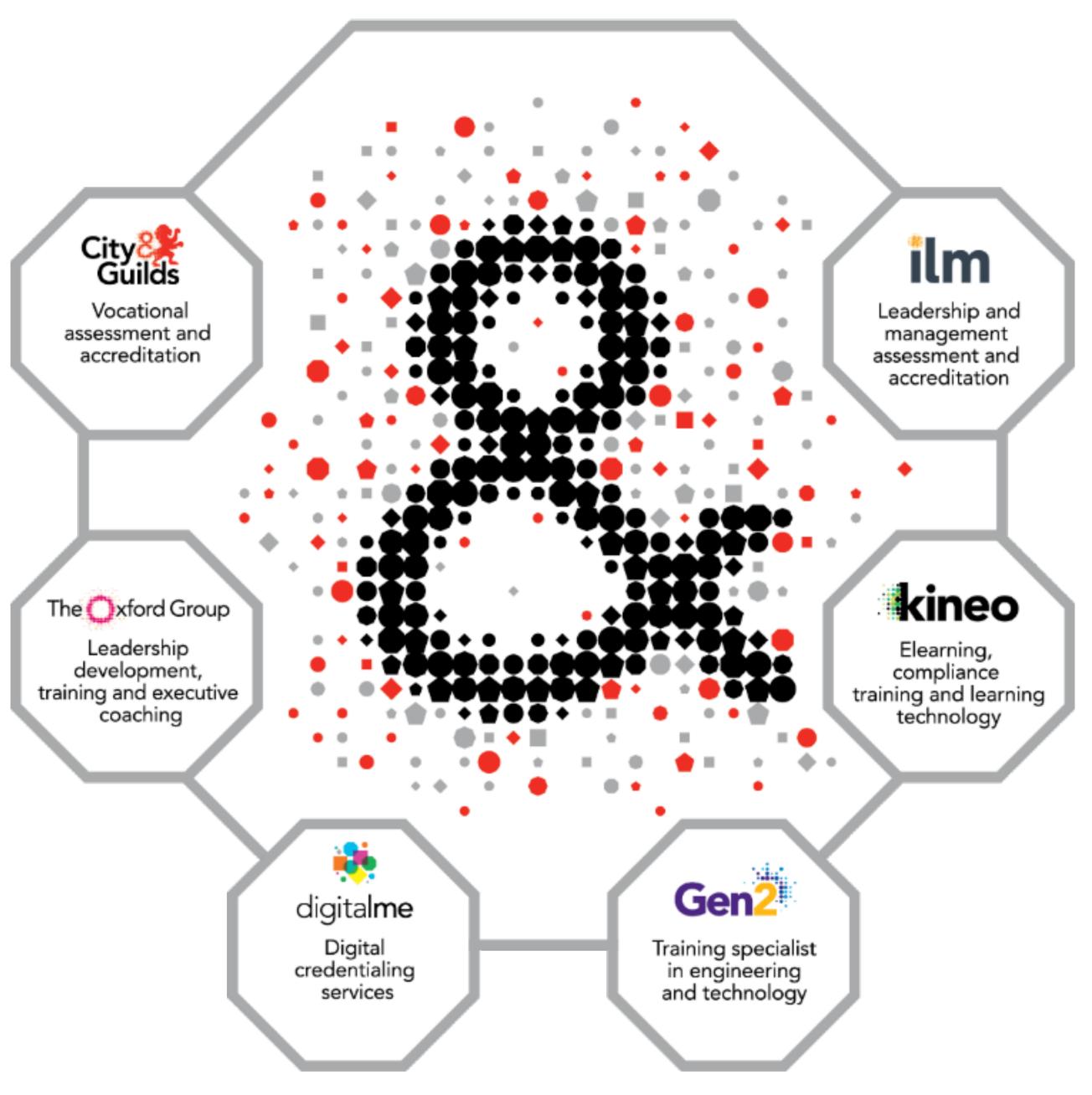












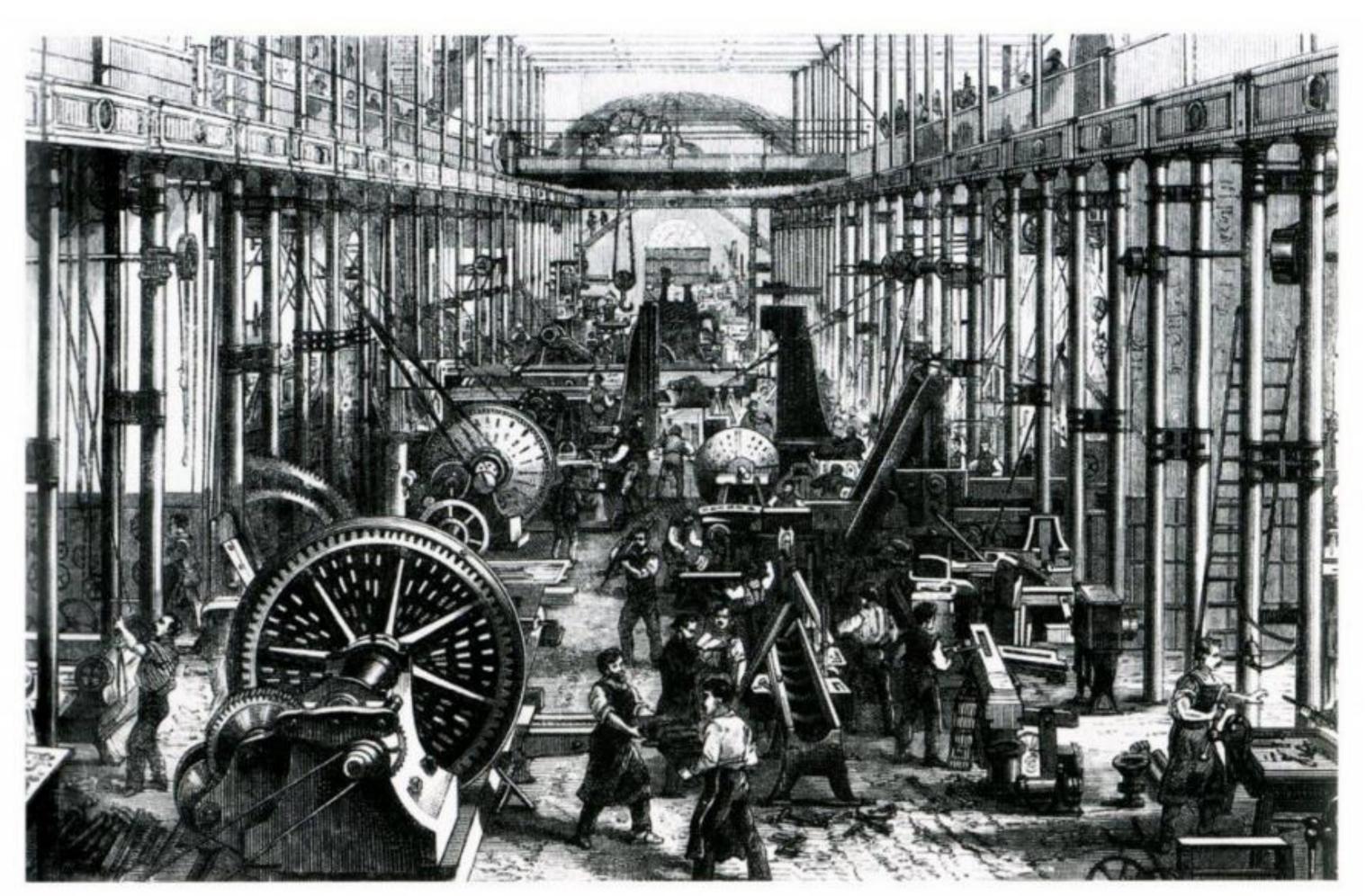


# City Guilds Group

Helping people, organisations and economies develop their skills for growth

## 2nd Industrial Revolution





Transportation Manufacturing

**Telecommunications** 

**Power Generation** 

Oil & Gas

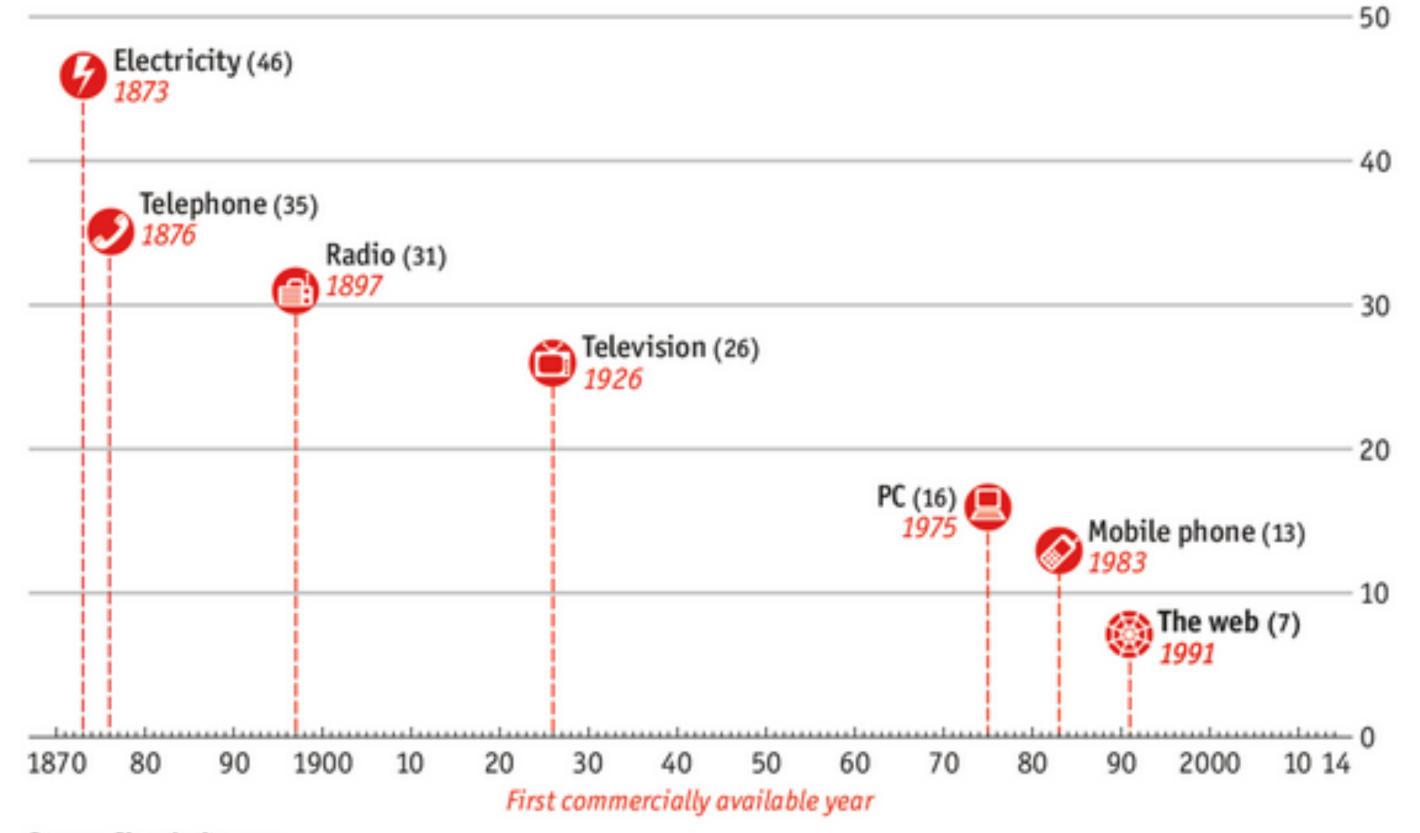
**Business Administration** 

# Pace and scale



### Technology adoption

Years until used by one-quarter of American population



Source: Singularity.com Economist.com/graphicdetail

# Trust

## City& Guilds Group







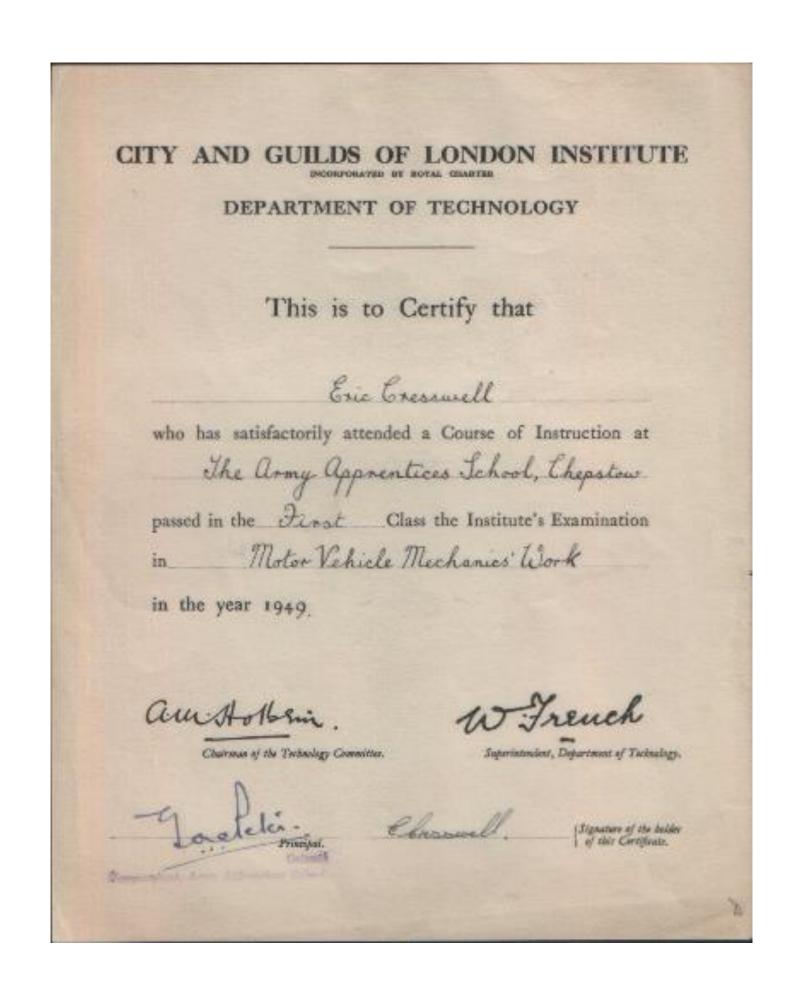
# See every skill

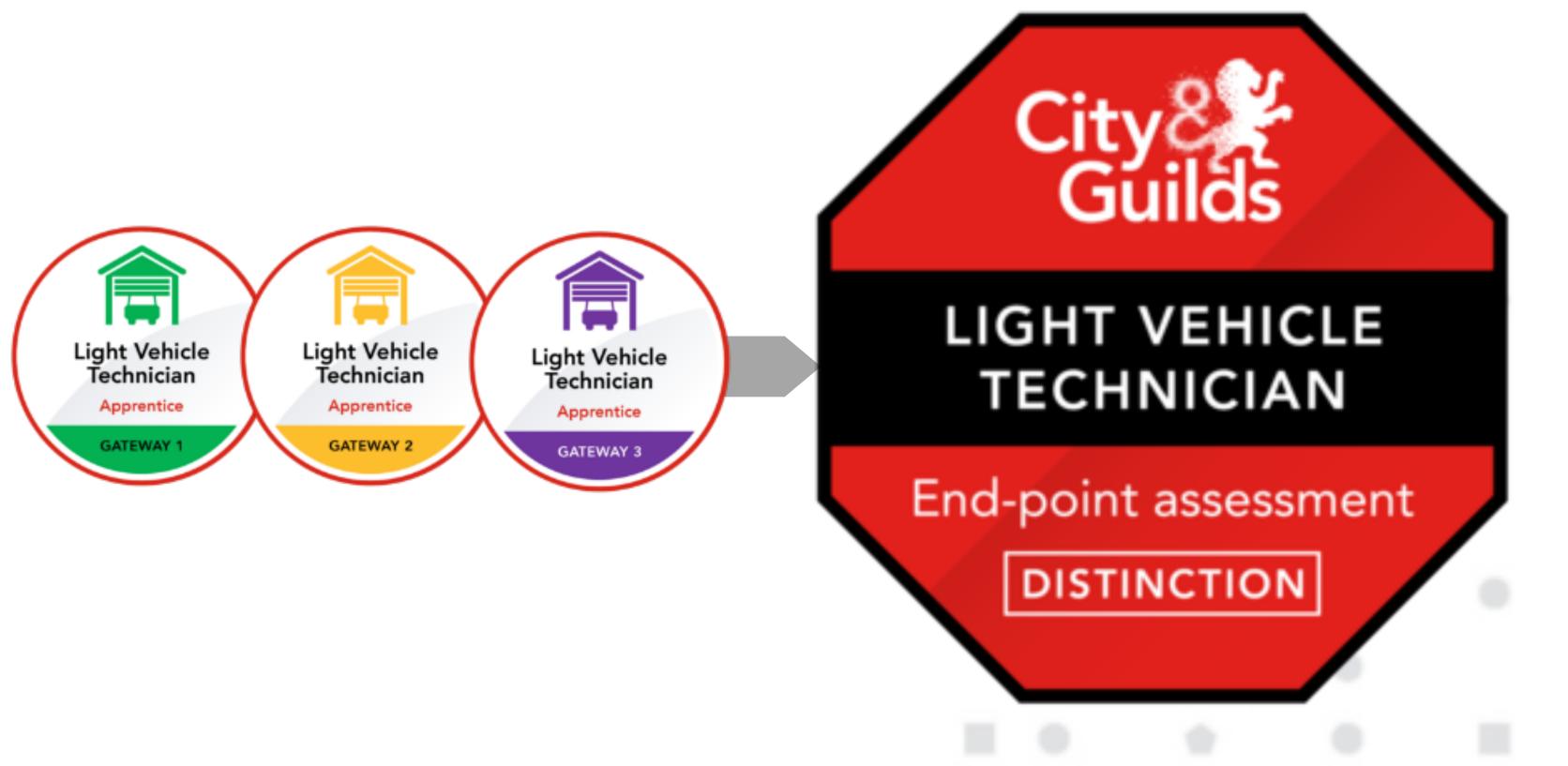




## Evolution of format







## Credentials 2.0



































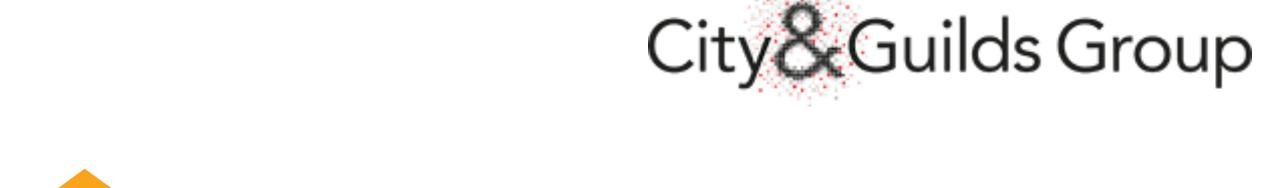




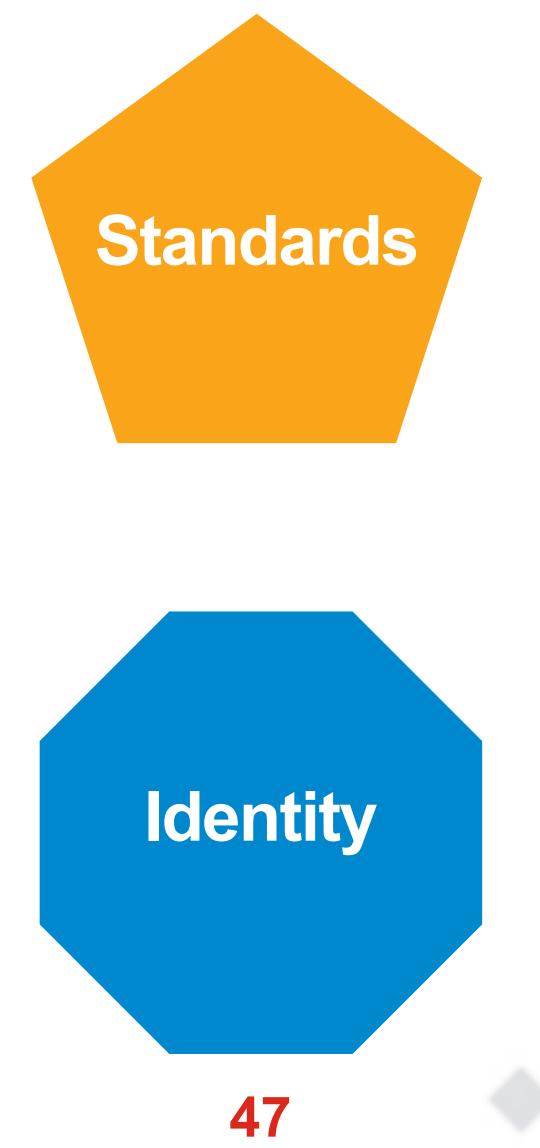


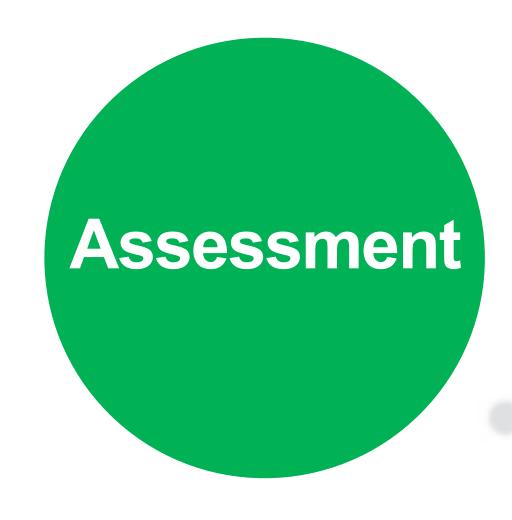
# 4 Key Ingredients

Innovation required to scale













### Formal & informal achievements



### **ISSUERS**

**Schools** 

**Trainers** 

Assessors

**Employers** 

**Associations** 

Certifiers

Licensors

### DIGITAL CREDENTIALS

Knowledge

Skills

Competencies

Achievements

Certifications

Licenses

### **EARNERS**

**Professional Profiles** 

Social Media

Resumes

e-Portfolios

**Job Applications** 

Online Communities

### **OPPORTUNITIES**

Admission

Hiring

**Promotions** 

**Association Membership** 

**Training Pathways** 

Degrees & Certificates



## Modern Employment and Digital Credentials

Refreshments













## Modern Employment and Digital Credentials

IBM and Open Badges - The Employers View

David Leaser, Senior Program Executive, IBM













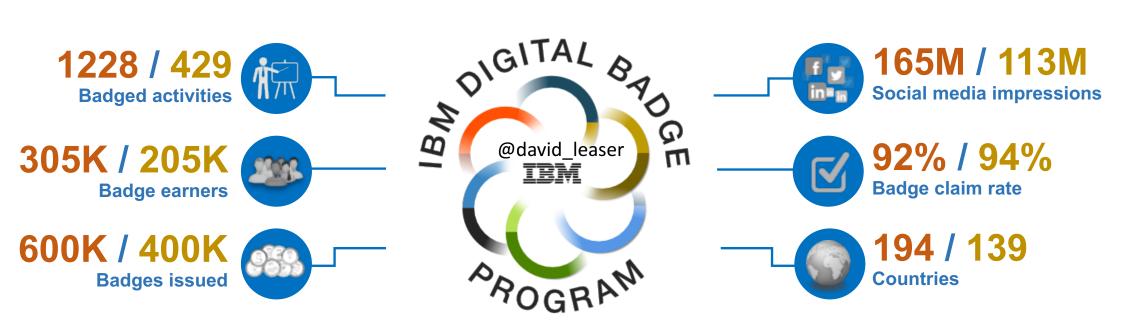
# How Digital Badges are helping IBM develop its ecosystem

DAVID LEASER

Senior Program Executive, Innovation and Growth Initiatives Founder, IBM Open Badge Program

## By the Numbers

## Our ecosytem has embraced digital credentials

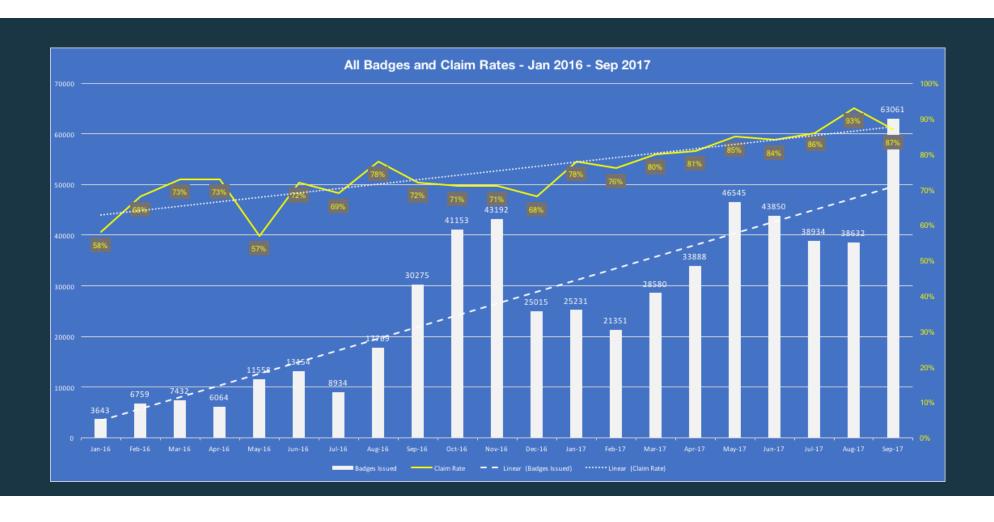


**Overall Program / IBMer Only** 

Jan 01, 2016 through Sep 30, 2017

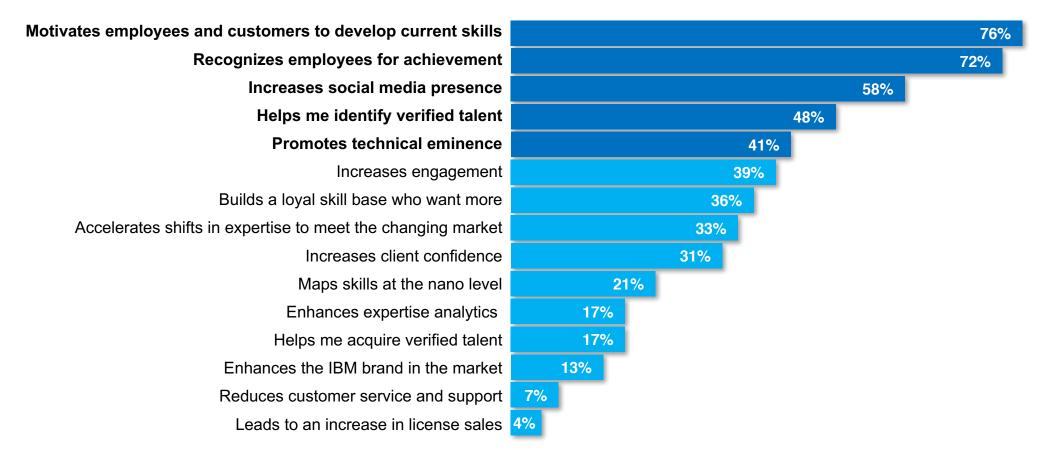
#### Value

### Badges show dramatically increased market value



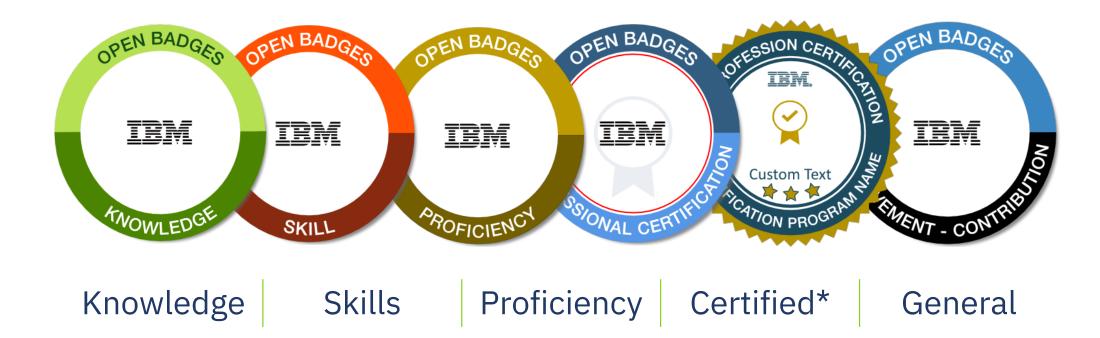
#### **Issuer Survey**

### Badges are impacting every area of our business



Sources: IBM internal survey of badge issuers, 2017

## Badge categories: Little change since inception



<sup>\*</sup>Badge emblem for IBM Professional Certification, used at IBM internally and externally. For internal only -- IBM Certification programs linked to Professions (e.g. Architect, Project Manager) -- another emblem is leveraged.

## The IBM HR Story

## Creating a New Career Culture at IBM



#### **Transparent**

Employee transparency to market demand and opportunities



#### **Experience-Based**

Design careers around a collection of experiences



#### **Informed**

Career decisions fueled by real conversations and cognitive insights



#### **Supported**

Employee owned, manager and organization supported

## The Changing Talent Landscape



#### **Demographics**

Millennials make up half of the workforce and people are retiring later in life



**Digital** 

The digital age is changing the nature of work - and the skills required



**Experience** 

Employees demand a work experience consistent with their consumer experience



#### **Social Contract**

Employees want purpose, flexible and compelling workplace, and rapid career growth

## Badges provide a career and skills roadmap



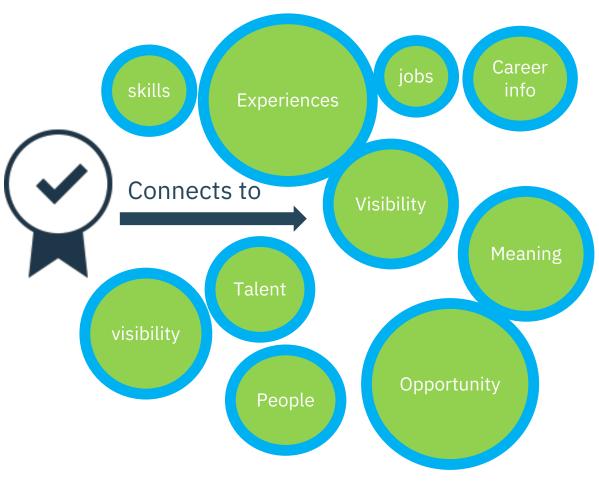
"I don't know how to progress my career or what skills I should build. How do I demonstrate my eminence?"

**Jill**Data Scientist
San Francisco, CA



**Sid**Solutions Architect, Manager
Bangalore, India

" I like to hear about what other people are learning, what workshops they've attended and so forth. I think, 'hey, maybe I should do that too!"



#### Digital Badge demographics



Our workforce is embracing Digital Badges

# 53% of IBM employees

- 400K Badges issued
- 429 Badged activities
- All Business Units
- •94% Claim rate

## The results have exceeded our wildest expectations



**Social Media 113M** Impressions ~ **8M** 



**Expertise Shifts 67%** Strategic Skills badges



Career Milestones
22% Profession badges



**14k** Giveback badges



**Enrollments 125%** increase



**Career Conversations**32% badges earned increase



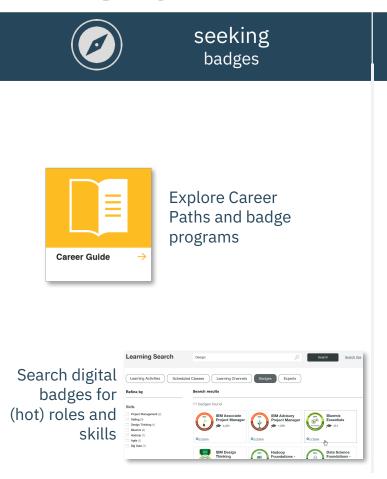
**Engagement**Upwards trends

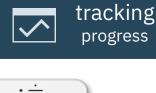


Skills Registry
139 countries

#### **Discoverability**

### Employees can discover badges in multiple ways







Collect, store and organize earned badges

Keep track of all earned badges and plan next milestone





Share earned badges, get recognised and endorsed

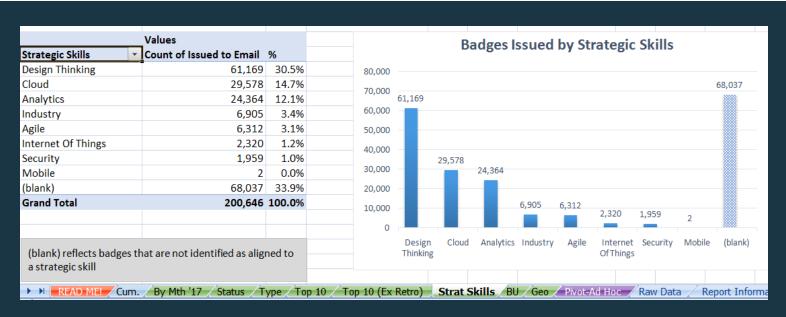






#### **Reporting & Analytics**

### Managers have access to reporting and analytics



Monthly report offers various types for pivot tables, by strategic skill, BU, top 10 badges, badge types etc.

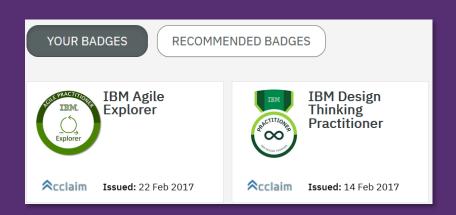
Real-time Cognos report Combines badge data with IBM demographics

#### **Your Learning**

## IBM's Your Learning platform offers cognitive capabilities to search and report on employees' digital badges

- ✓ See all digital badges earned
- ✓ Search for badges tied specific skills
- ✓ Recommended badges based upon employee's expertise profile
- ✓ IBM's hot roles and skills and associated badges and learning
- ✓ Manager Badge reporting





#### **IBM Professional Marketplace**

## Optimizing the project staffing process through Digital Badges, to make more efficient and strategic staffing decisions

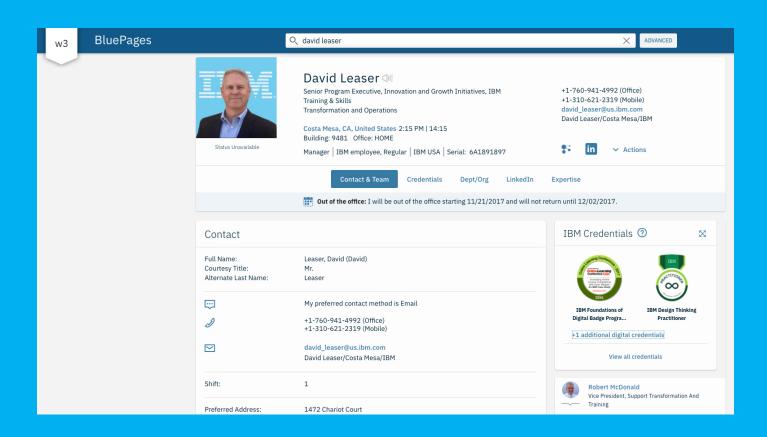
- ✓ Project Managers can access realtime badge information of employees
- ✓ Search for Professionals by specifying keywords to be matched with the badge information in employees' profiles.

#### IBM Professional Marketplace



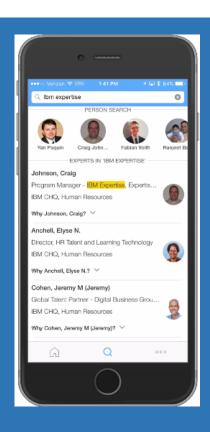
#### **IBM Digital Resumes**

### Digital Badges are now embedded into every employee profile



#### **IBM Expertise**

## Digital badges have significantly contributed to a better coverage and accuracy of inferred expertise



- ✓ Discovery tool that quickly finds the experts
- ✓ Simple, fast, and efficient search
- ✓ It searches various expertise data sources including Digital Badges
- ✓ Showcase your expertise and easily make contact with experts

## The External Badge Story

#### **Example programs**

#### IBM Design Thinking badges

IBM Design Thinking Badges recognize expertise and experience with this strategic skill.



#### **Agile**

Agile badge family allows IBM to reward and identify Agilists who have proven themselves capable of enabling their teams.



#### **Industry**

Industry badges are earned through application of industry knowledge and skills in a client or project setting.



#### **Profession Certification**

All Enterprise Professions are launching their badge strategies.



#### **New collar careers**

Digital badge strategy to recognize essential skills mapped to new collar job opportunities



#### **Digital Nation Africa**

\$70M investment targeting 25M individuals across four target groups:

- Digital Explorer
- Digital Innovators
- New Collar Jobs
- Startups



All badge proposals are reviewed and prioritized against a set of criteria including resume worthiness, skills achievement recognition, strategic skills, high business value and cross BU/ IOT impact

#### **IBM Readiness**

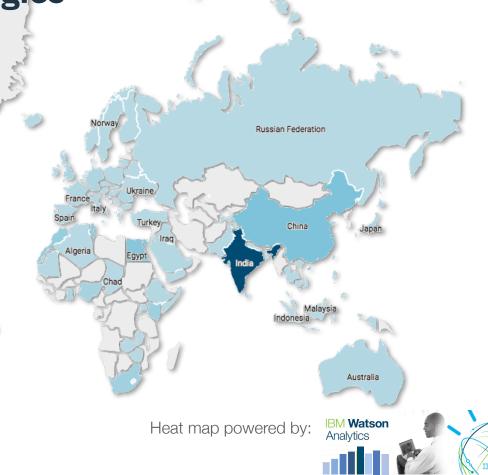
Digital badges are creating heat maps of advocates, skills and skill gaps to inform business strategies



IBM **Digital Badges** provide the ability to create heat maps to...

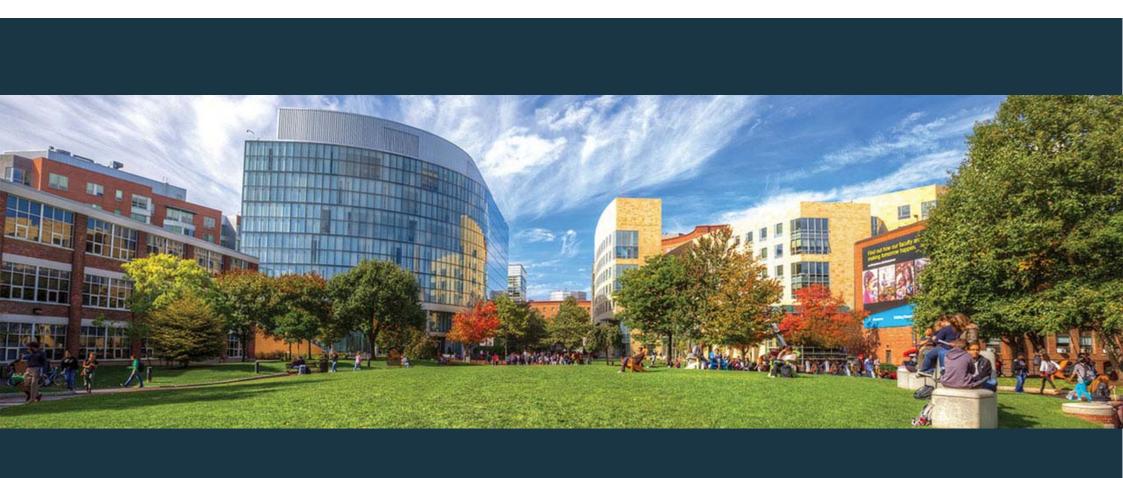
- ✓ Understand distribution of talent
- √ Identify where skill gaps exist

These are the brand influencers who will help drive sales!



#### **Industry & Institution**

### Badges now act as "digital transcripts" for college credit



### **Industry & Institution**

### Badges are turning transactions into progression



### **Cloud Application Developer Certification Preparation V2**



This badge earner has completed an online course or workshop and shown an understanding of IBM Cloud service models and the capabilities of IBM Bluemix. They have learned how to create, deploy, monitor and scale applications in Bluemix and how to use other services in Bluemix to enhance their applications. They have seen how Bluemix Continuous Delivery can help them manage their code and automate deployments in Bluemix.

#### Skills

Bluemix | Cloud Foundry | Cloud Native | Cloudant | Cognitive | Continuous Delivery | Data Connect | DevOps | IBM Cloud Garage Method | Message Hub | Messaging Services | Object Storage | OpenWhisk | Security | Single Sign On | Toolchains | Twelve-Factor App | Watson

### What it takes to earn this badge

- · Completion of the developerWorks course Cloud application developer certification preparation.
- Passing the in-course assessment with a score of 80% or higher.

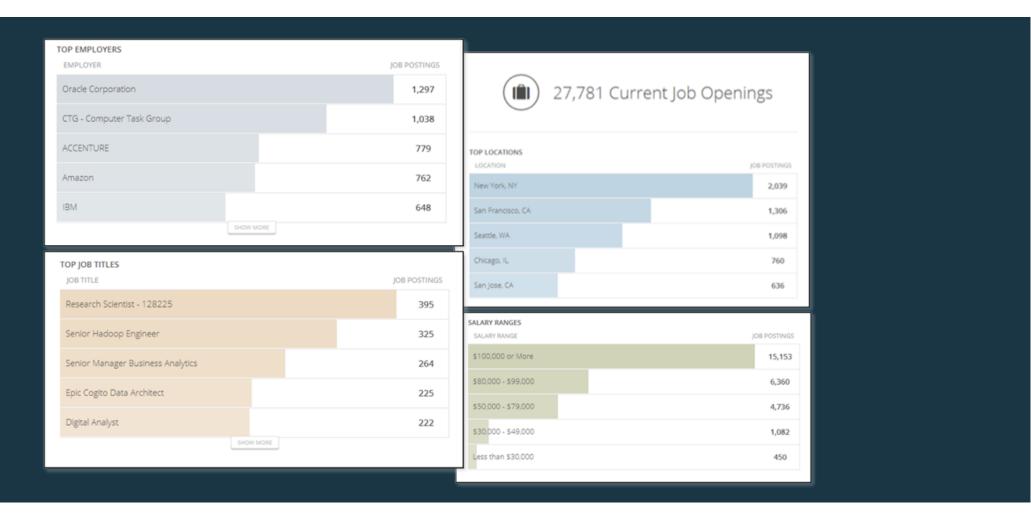
### Recommended next steps

- → IBM Certified Application Developer Cloud Platform v2
- 3 IBM Certified Advanced Application Developer Cloud Platform v1

C> View additional information

### **Employment**

### Every badge links to real-time job postings



### Questions?

David Leaser david\_leaser@us.ibm.com @david\_leaser

Thank You 🟺





How Digital Credentials are solving key business problems in hiring, team creation and talent development

> Moderator: Peter Janzow, Pearson Panelists: Riaz Shah, EY Mikki Draggoo, City & Guilds Group David Leaser, IBM













Lunch Break













Employability Skills for Higher Education

Patrina Law, Open University Doug Cole, Higher Education Academy













# FORMAL CREDENTIALS ARE NO LONGER ENOUGH













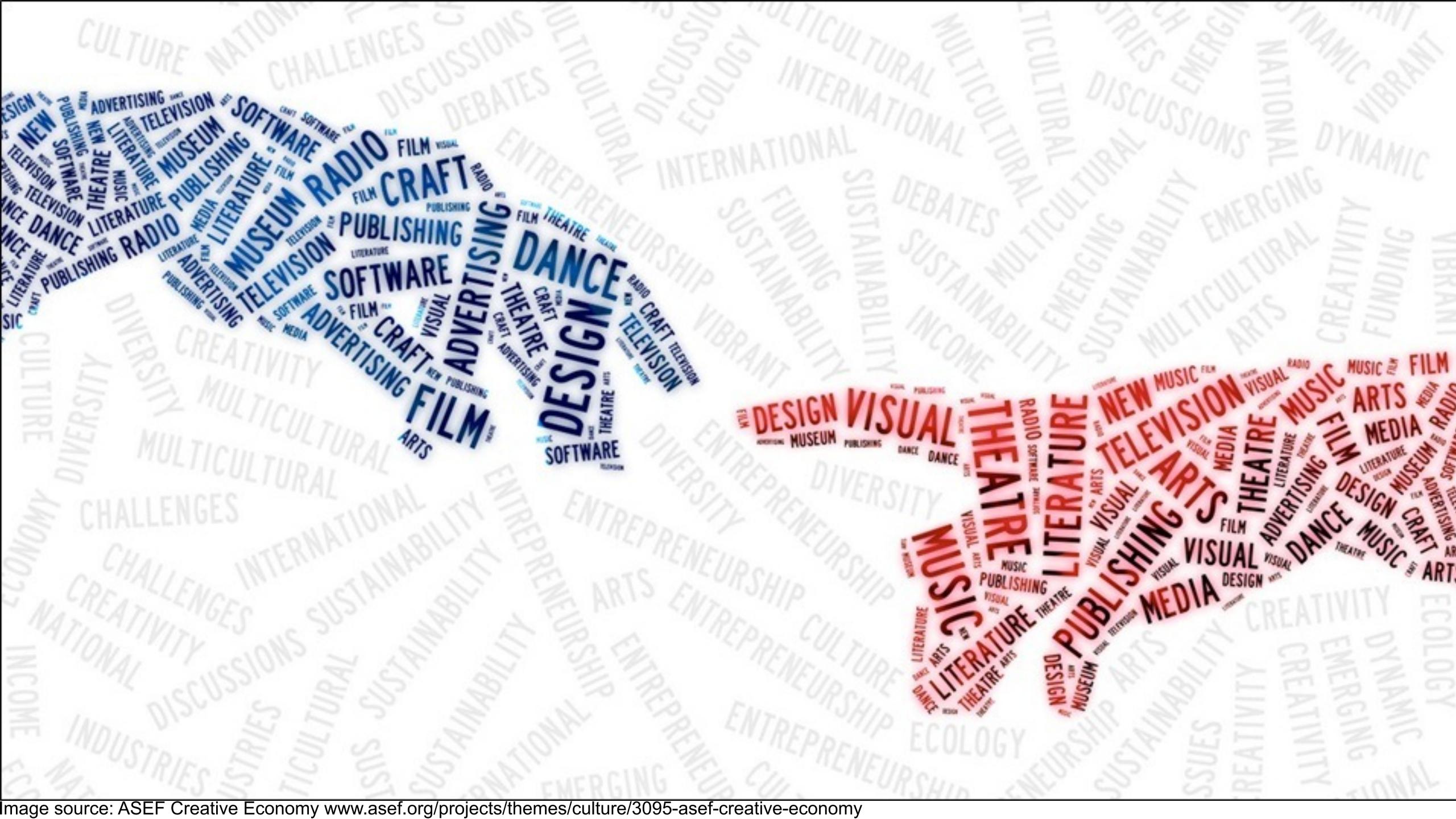
# Issues facing employers







Source: New York Construction Workers Lunching on a Crossbeam, 1932, by Charles Ebbets. Photograph: Mike Stimpson/BPNS.co.uk



# Employers' requirements



Most important factors considered when recruiting graduates:

- Attitudes and aptitudes (87%)
- Relevant work experience/industrial placement (67%)
- Degree subject (65%)
- Degree result (55%)
- University they attend (13%)



A 29% increase since 2016 in graduate intakes...

# Employers' requirements



### An increasing the demand for:

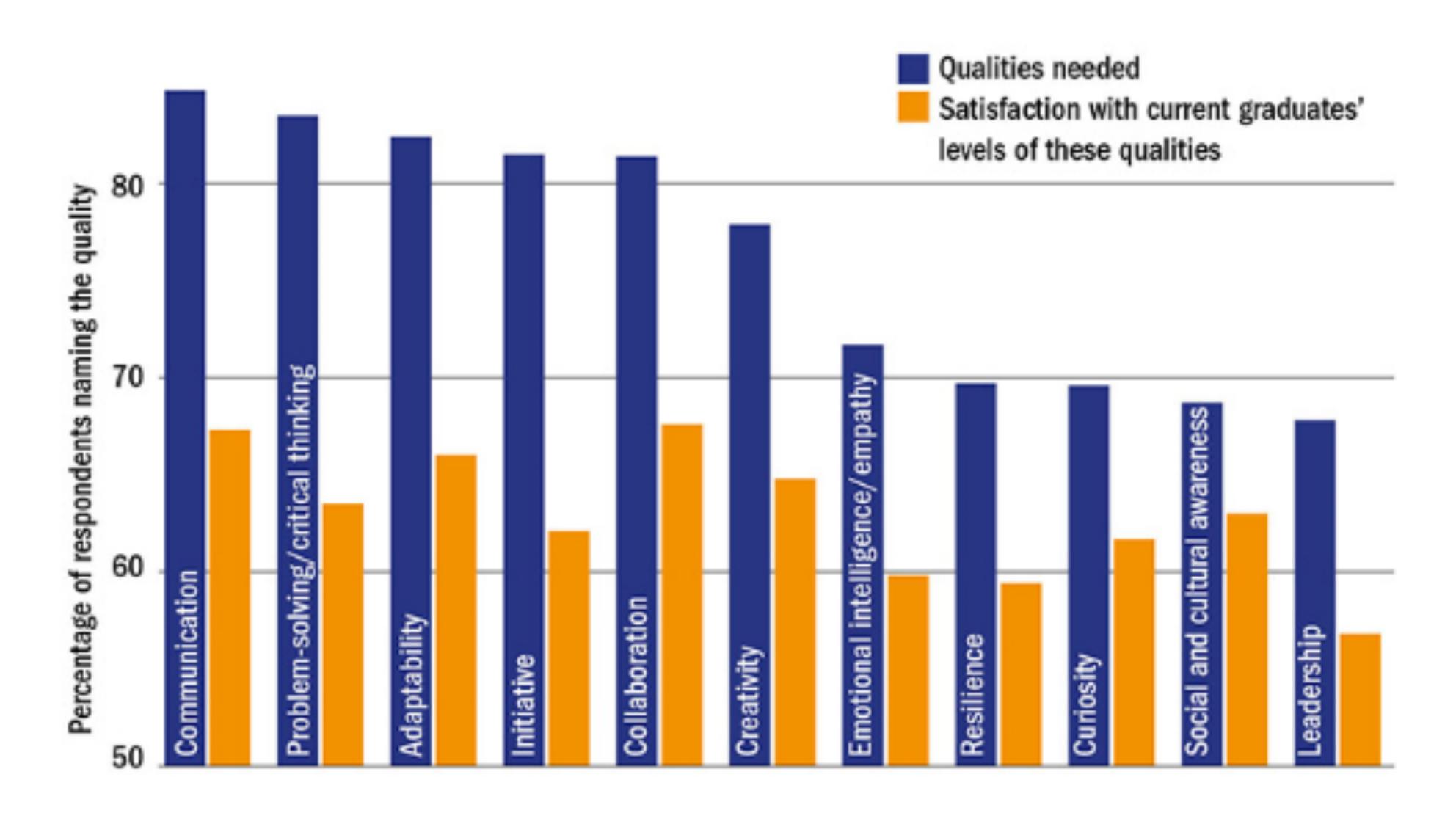
- Leadership and management skills
- Self-management / resilience
- Cultural awareness
- Team working
- Business and customer awareness
- Problem solving
- Communication skills



### Wish list: skills that graduates need most for the digital age





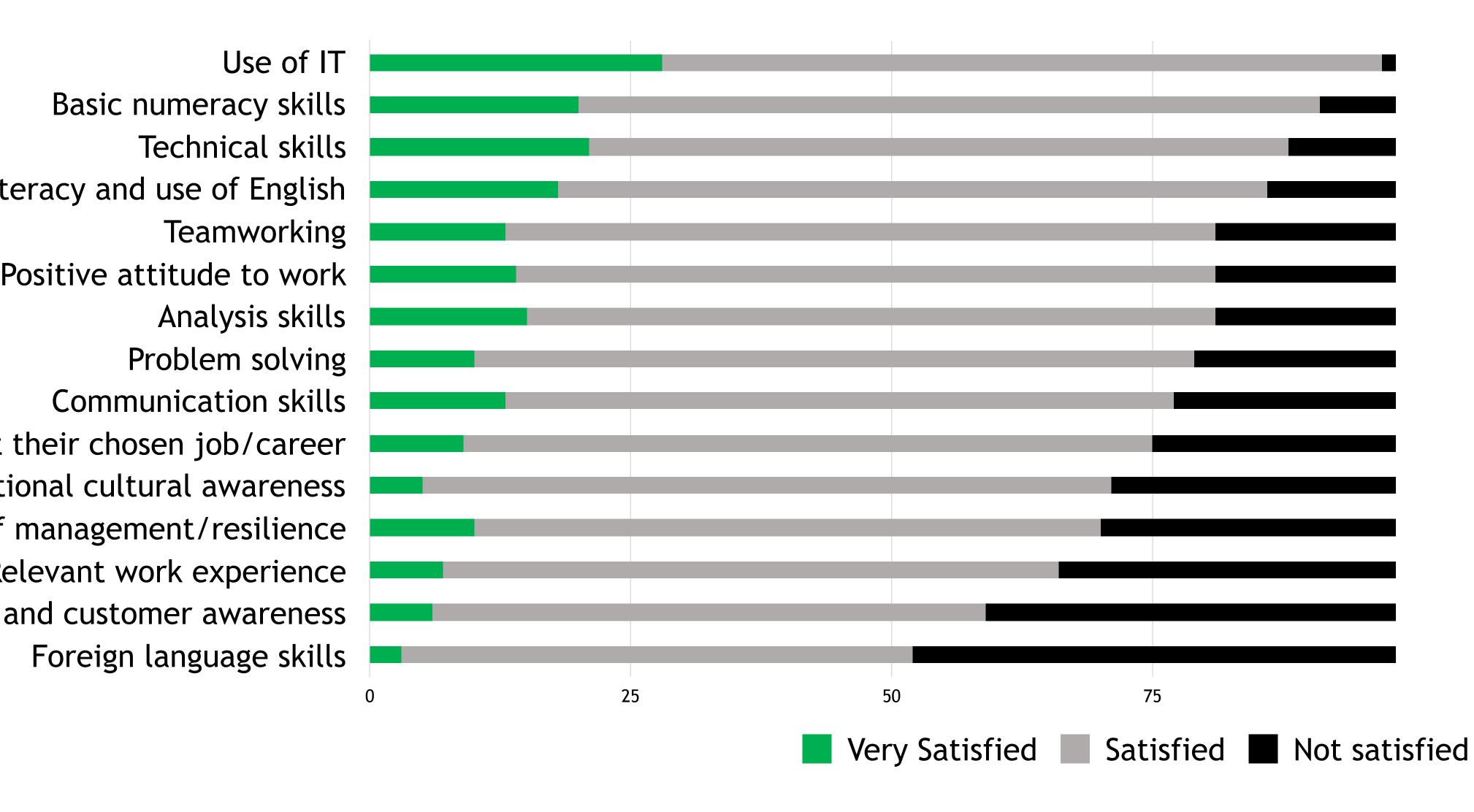


Source: The Times Higher Education: The Global University Employability Ranking. Nov 2017 www.timeshighereducation.com/features/which-countries-and-universities-produce-most-employable-graduates

# Employer satisfaction with graduate skills









Higher Education Academy

# The Telegraph



Number of poor students dropping out of university at highest level in five years



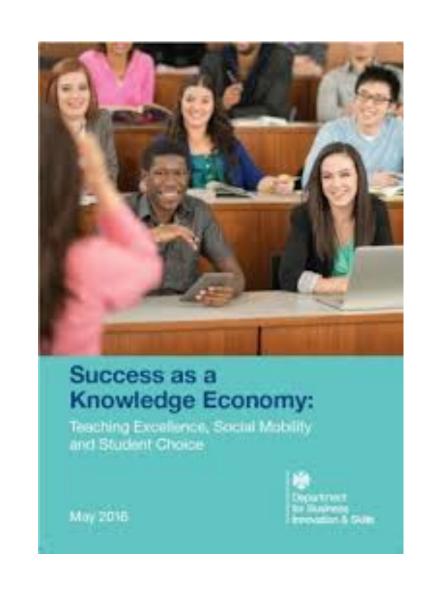


# ARE WE ALL SPEAKING THE SAME LANGUAGE?





- 'Focus on teaching'
- 'Employability', 'Job readiness', 'Skills'
- 'Widening participation'
- 'Assessment and feedback'





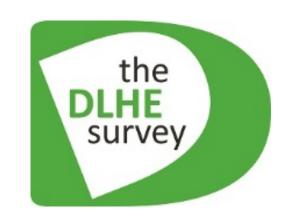








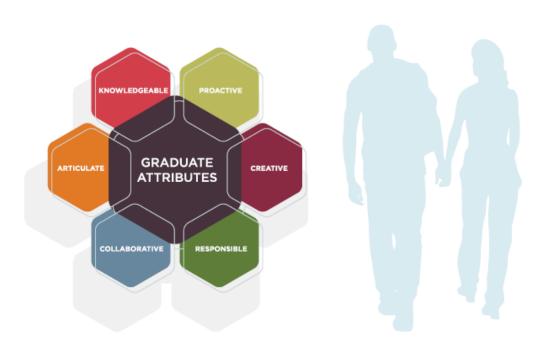




Graduate Outcomes















- Common misconceptions/assumptions = Resistance to engage
- Employment or Employability? employment is about securing a job, employability is about a life long career and more broadly who you are as an individual
- Employability encompasses: knowledge, skills, values, attitude, behaviours and experience
  - Dacre Pool and Sewell (2007) raise concern about employability being linked to just securing a job or to developing individual skills.
  - '...employability goes well beyond the simplistic notion of key skills, and is evidenced in the application of a mix of personal qualities and beliefs, understandings, skillful practices and the ability to reflect productively on experience'. (Higher Education Academy Online)

### Where are we now?

- Employer engagement
- Work placements / Internships
- Career Management e.g. CV advice, cover letter/interview preparation, self-awareness
- Live projects and briefs
- Industry consulted on course design
- Guest lectures and industry panels
- Alumni networks and partnerships





- What is the rationale that underpins all this work?
- What are the learning outcomes?
- Research informed? What is missing?
- How do we engage all staff?
   Consistency?



# A FRAMEWORK FOR EMPLOYABILITY IN HE





- Finding common ground: adopting a systematic and unified approach at an institutional level
- Ensuring this work is a feature of learning and teaching
- Engaging staff, students and industry
- Defining what we need to do and how we will do it
- Becoming more explicit as teams and with students
- Aligns with the work by:
  - Prof Geoff Scott on 'flipping the curriculum'
  - John Biggs' concept of 'constructive alignment'
  - Prof Romy Lawson in her OLT work on 'curriculum design for assuring learning'

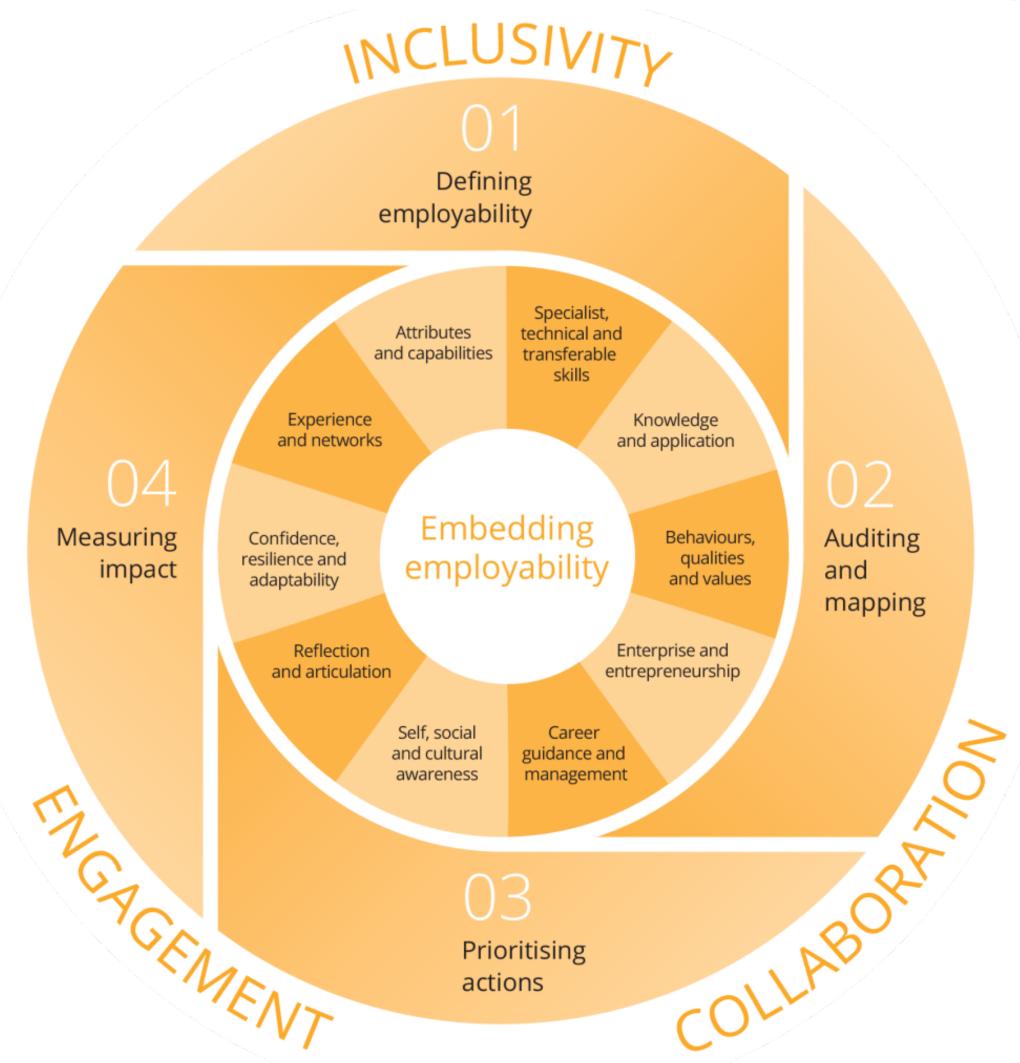
# HEA Embedding Employability in Higher Education Framework





### **Key considerations**

- Bringing staff, industry and students together to own and shape this work at a programme level
- Providing a consistent methodology at an institutional level
- Supporting both curriculum design and planning for the broader extra curricular offer
- Supporting the design of assessment practices
- Impacting on the student experience / retention and attainment
- Identifying areas of work where we need digital credentials





# AFRAMEWORK IN ACTION

# The Open University's framework





Core skills & competencies	Personal attributes & behaviours	External awareness
Problem solving		Business / sector awareness
Communication	Self-mgt / resilience	Global citizenship
Teamwork	Self-awareness / confidence	
Numeracy		
Digital literacy		

# Delivery incorporates open badges





## Co-curricula

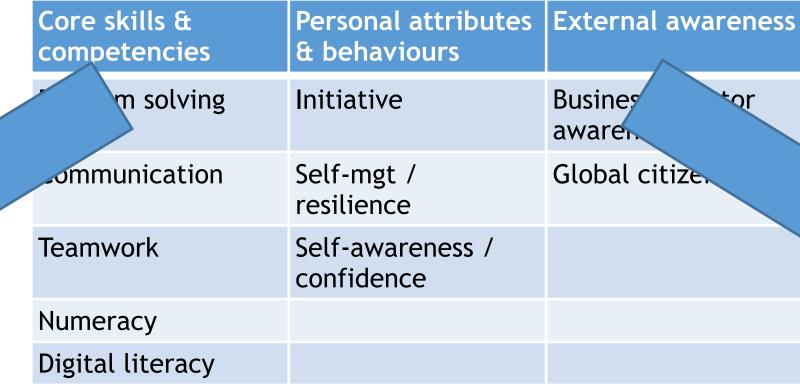
Assessed online 'soft

skills', perpetually open courses, badged:



- Understand...
- Describe...
- Recognise...
- Define...











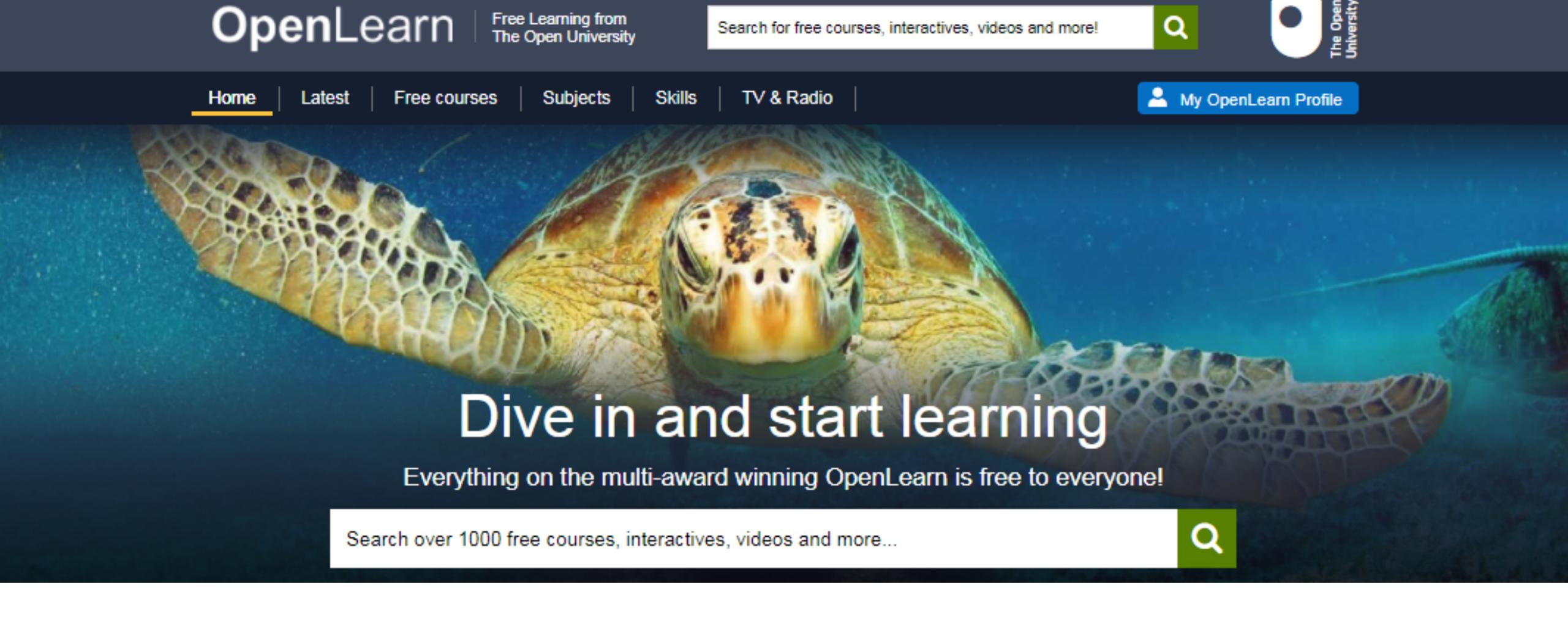


Delivered by year / level, subject / qualification specific:



- Engage with...
- Demonstrate...
- Reflect on...
- Produce...





# www.open.edu/openlearn



### Money and finance

Improve your finance skills with our first class resources.



### Project planning

Learn how to manage and plan projects through to completion.



### Digital

Learn the vital skills needed to be highly valued by employers.



### Communication

Learn how to get your point across and key communication skills you should using in the workplace.



### Career

What are the top 10 skills that employers want? Our free learning resources can help you get ahead.



### Leadership and management

Learn how to innovate, think critically and problem solve. Skills that are valued by employers.



Skills for work

### Introduction to cyber security: stay safe online

This free course, Introduction to cyber security: stay safe online, will help you to understand online security and start to protect your digital life, whether at home...

ee course

24 hrs



Skills for work

### Managing my money for young adults

This free course, Managing my money for young adults, will help you start to think about managing your finances. You will learn how to budget effectively, and will...

Free course

24 hrs

Skills for work

### Leadership and followership

This free course, Leadership and followership, will help you to explore what makes a good leader, recognise common leadership challenges, and identify the ...



Free course

24 hrs



Skills for work

### Succeed in the workplace

Do you want to change jobs, are you just starting in the job market or may be returning after a break? If so, then this free course, Succeed in the workplace...

Free course



Skills for work

### Understanding your sector

This free course, Understanding your sector, will help you to understand the difference between sectors, industries and professions. It will also help you to...

24 hrs Free course



Skills for work

### Returning to STEM

This free badged course, Returning to STEM, offers useful skills and solutions to help you get back into a career in science, technology, engineering or...

24 hrs Free course

24 hrs

### Free course

### Succeed in the workplace



You're on this free course <



- Uptake by OU students for top 18 employability courses in 6 months = 13,000
- Badged Courses in particular are popular with students
- These two courses have seen 5,500 enrolments Mar-Oct 2017







### Free course

### Developing career resilience



You're on this free course <





# THE FUTURE?

# Badges as part of a digital learning record





### **Student Academic Summary**



Name:

Personal Identifier:

Date created: 6 June 2017

This is a summary of your modules and qualifications as recorded on the StudentHome website. It shows all your successfully completed modules as well as those you are currently studying and the qualifications you have counted them towards.

Completed modules						
Year	Module	Title	Level	Credits	ECTS	Result
2008	Y156	Understanding children	1	10	5.00	Achieved
2008	DB123	You and your money: personal finance in context	1	30	15.00	Pass
2009	M150	Data, computing and information	1	30	15.00	Pass
2009	DD121	An intro to the social sciences: understanding social change part 1	1	30	15.00	Pass
2009	E131	Introduction to working with young people	1	30	15.00	Pass
2010	SDK228	The science of the mind: investigating mental health	2	30	15.00	Grade 4 pass
2010	A251	World archaeology	2	30	15.00	Grade 3 pass
2011	D240	Counselling: exploring fear and sadness	2	30	15.00	Grade 3 pass
2012	K260	Death and dying	2	30	15.00	Grade 3 pass
2013	DD305	Personal lives and social policy	3	60	30.00	Grade 4 pass
2014	EK313	Issues in research with children and young people	3	60	30.00	Grade 3 pass

### Completed qualifications

### Certificate of Higher Education Open

varded: 31 December 2010

dules: Y156 Understanding children (2008)

DB123 You and your money: personal finance in context (2008)

M150 Data, computing and information (2009)

DD121 An intro to the social sciences: understanding social change part 1 (2009)

E131 Introduction to working with young people (2009)

### Diploma of Higher Education Open

Awarded: 31 December 2012

Modules: Y156 Understanding children (2008)

DB123 You and your money: personal finance in context (2008)

M150 Data, computing and information (2009)

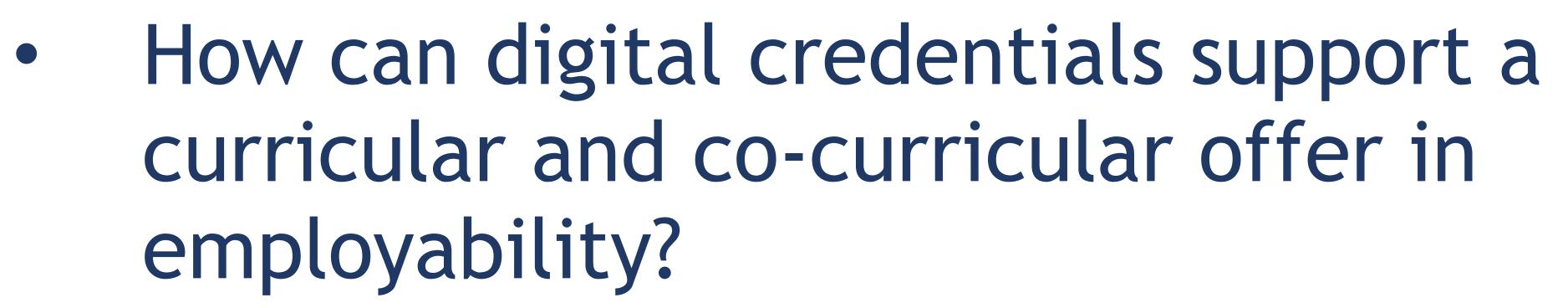
DD121 An intro to the social sciences: understanding social change part 1 (2009)

Source: IMS Global Learning Consortium





## POINTS FOR REFLECTION





- How do we ensure staff and students understand the purpose of digital credentials?
- How might digital credentials be of value throughout the entire student journey?
- Could we all use the HEA's Framework as a roadmap for this work?



Skills without borders

Prof Ilona Buchem, Beuth University















Ilona Buchem
Professor for Communication & Media
Beuth University of Applied Sciences Berlin

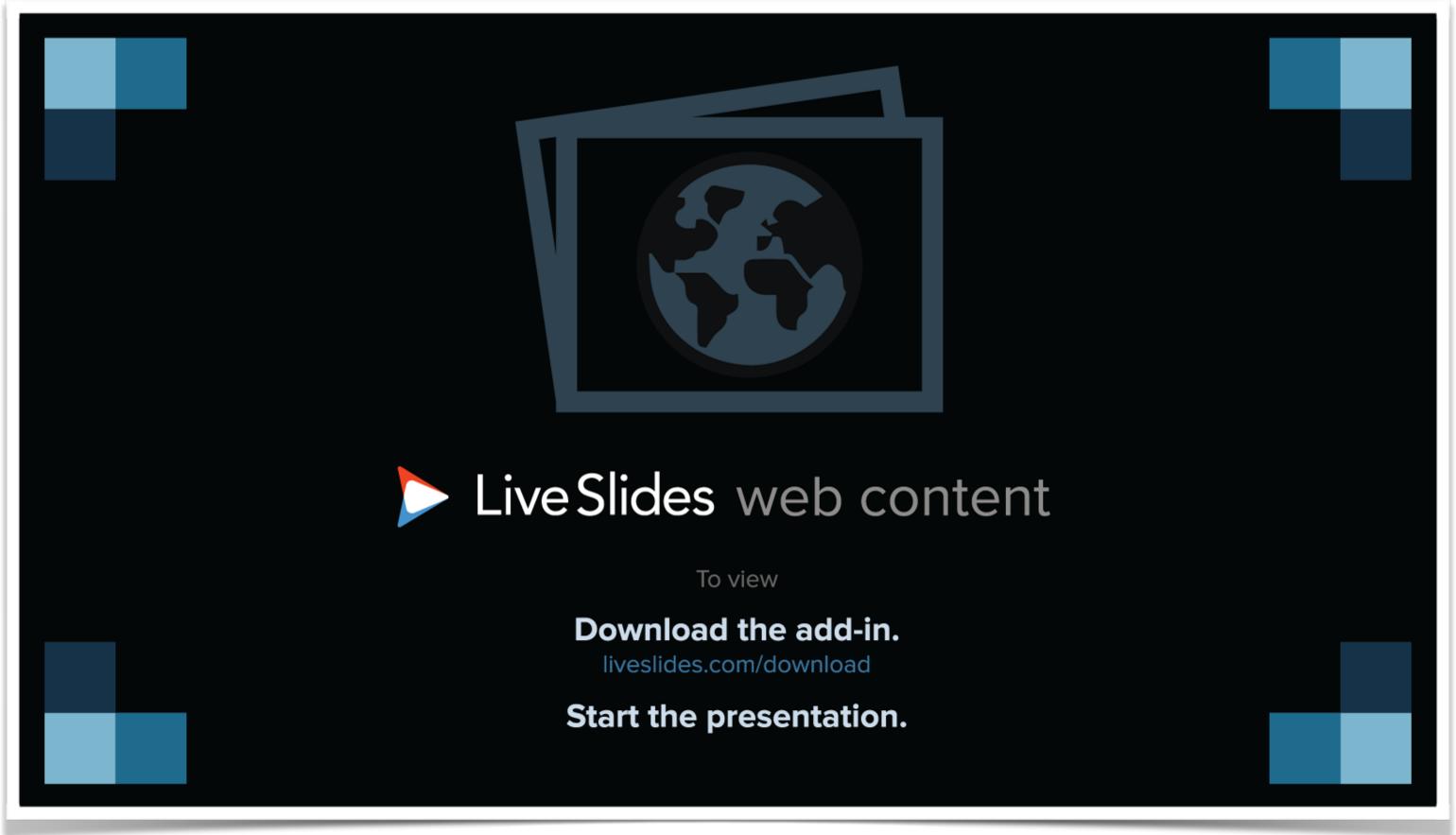
IMS Global Learning Consortium

Open Badges Summit

London, 1 December 2017

<a href="https://www.imsglobal.org/event/open-badges-summit-2017">https://www.imsglobal.org/event/open-badges-summit-2017</a>

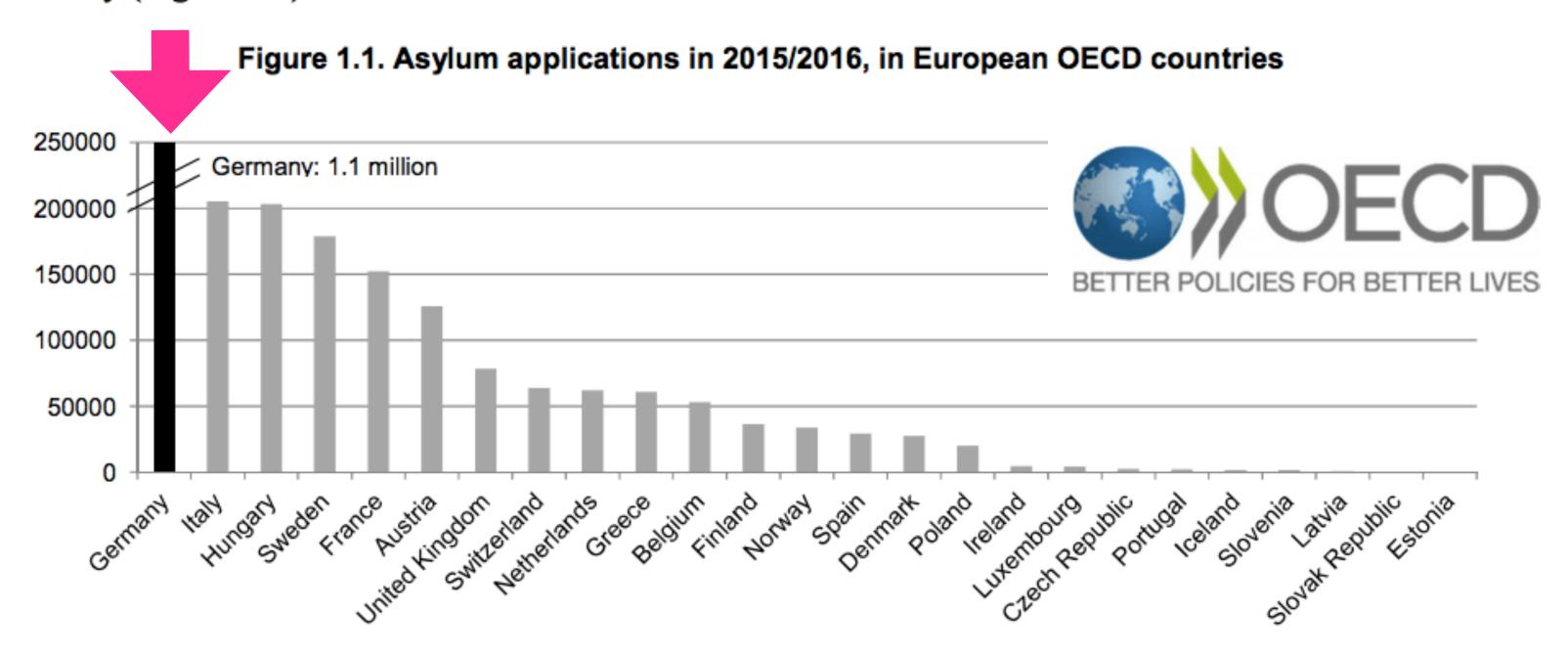
#### World on the move



Migration is a fact of life in the globalised world. It plays a critical role in the **economic growth** and counteracting **labour market shortages** in receiving countries.

# Flow of migrants

In 2015 and 2016, according to the latest estimates of pre-registrations for asylum by the Federal Ministry of the Interior, almost 1.2 million persons arrived in Germany with the intention of asking for asylum. This is the largest inflow ever registered since World War II in an OECD country, except Turkey (Figure 1.1).<sup>1</sup>



https://www.oecd.org/els/mig/Finding-their-Way-Germany.pdf

#### Social capital



There are many difficulties in **exploiting the social capital**, e. g. **degrees, certificates** and **professional experience** (differences in education systems, recognition of foreign degrees and qualifications).

#### Skilled workers



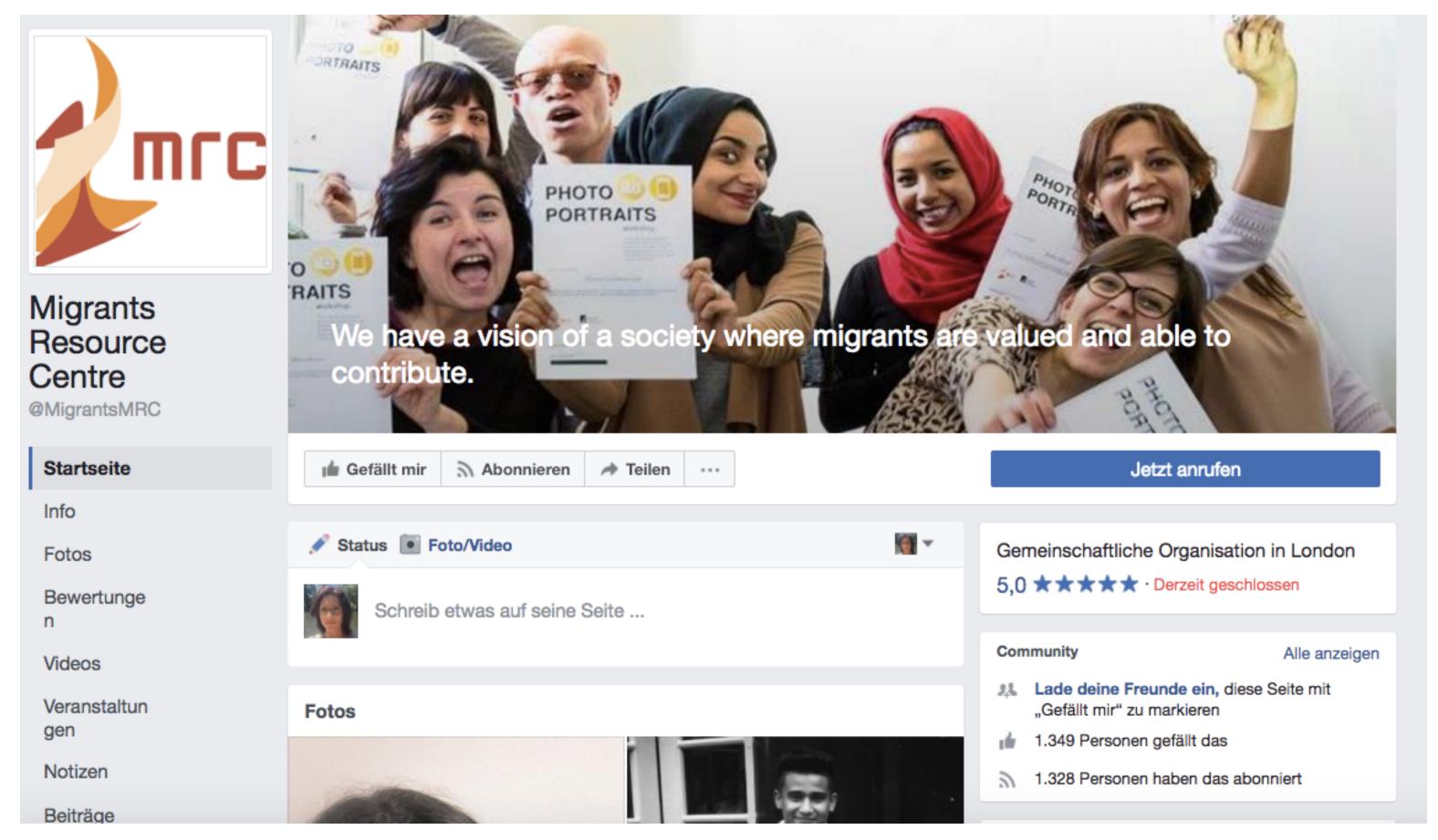
Studies in Germany show that **shortages of skilled workers** will broadly affect economy starting in 2020 due to **population ageing** and a **shrinking labour**.

# Employment challenges

- Unemployment in Germany is twice as high among people who have migration background compared to those who do not.
- Many migrants hold professional degrees and valuable skills and yet have problems finding adequate employment – the problem of "brain waste".
- Migrant academics (including refugees) are often faced with (a) unemployment (no job), (b)
   underemployment (under-utilisation of qualifications), or (c) precarious work (poorly paid, insecure and/or unprotected jobs).



# Connected migrants



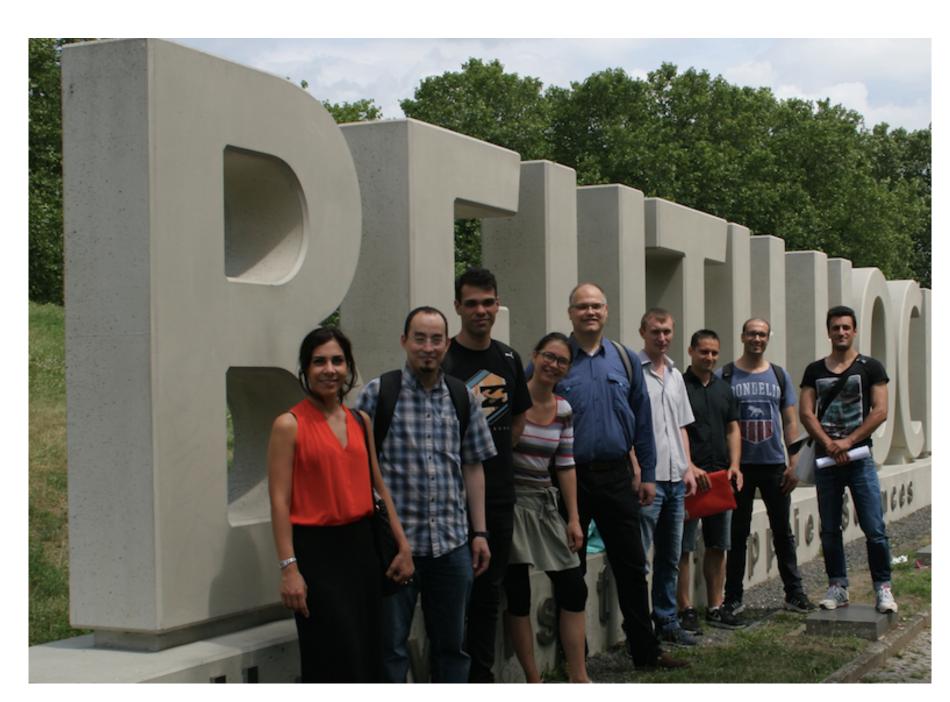
**Social media** are used by migrants to learn how to search for jobs, where to find jobs and how to apply for jobs.

### BeuthBonus Program



BeuthBonus program was developed to **help migrant academics improve employment situation**, especially finding long-term employment adequate to the individual qualification field and level.

#### Integration & qualification





The BeuthBonus program (2015 – 2018) has been funded as part of the German federal program "Integration through Qualification" by the German Federal Ministry of Research, and Education, the German Federal Ministry of Labour and Social Affairs and the German Federal Employment Agency.

#### BeuthBonus participants



# Number of participants (from 2015 until 2017) Academic background Age (24 - 59 years old) Countries of origin (altogether 27 countries) MIGRANT GRADUATES WITH TECHNICAL DEGREES Number of participants (20 female, 29 male), 61 applications 20 degrees: BA (28%), MA (18%), PhD (7%) 30-39 (54%), 40-49 (21%), 20-29 (21%) years old Syria, Iran, Tunesia, Ukraine, Spain, Afghanistan, Greece, Russia, Greece, Italy, Albania, India

### Diagnostic tools



http://www.profilpass-online.de/

## Communicating skills



"(Open Badges) have the potential for greater, extended use for individuals in multiple learning environments to create **skill and knowledge portraits** more comprehensive than a single letter grade or certificate can capture."

Sullivan, 2013

#### BeuthBonus academy



Badge Library

Academies



**Profile** 

My Academy

Notifications

People

Settings

Logout

Support & Packages

More Information

#### BeuthBonus

Qualification program in IQ Network Berlin



#### Welcome to the BeuthBonus Academy.

BeuthBonus is a qualification program for migrant academics with higher education degrees who strive for qualified jobs in the IT sector. The program is offered by Beuth University of Applied Sciences in Berlin, Germany.

BeuthBonus aims at enhancing employability and work opportunities of migrant graduates in IT fields. BeuthBonus Badges are issued as digital micro-credentials to participants who can successfully demonstrate key competencies such as German language, intercultural, team, management and leadership competencies.

BeuthBonus is part of the German federal program Integration through Qualification (IQ Network), which aims at improving employment opportunities for migrants in Germany.

For more information please visit the BeuthBonus website: http://beuthbonus.beuthhochschule.de and the website of the IQ Network: http://www.netzwerk-iq.de/

#### Contact person:

Prof. Dr. Ilona Buchem, program director: buchem@beuth-hochschule.de



#### BeuthBonus badges





of the European Union











Leadership Skills – Level 2

Leadership Skills – Level 1

Teamwork Skills - Level 3

Teamwork Skills - Level 2







Information Management Skills – Level 3







Information Management Skills – Level 1



German Language Skills – Level 3



German Language Skills – Level 2



Level 1







Intercultural Skills – Level 2





#### 198 badges issued! What do participants say?

Open Badges are useful instruments for enhancing online reputation in Social Media and digital job applications

Open Badges recognise my skills in an appropriate way and are designed in an appealing way

Open Badges are helpful to make potential employers pay attention more to my online profiles

The results are based on a survey of the BeuthBonus participants in 2017.

### Online Recruiting



"Highly-skilled candidates with technical skills tend to be frequently approached by recruiters through Social Media." (Kelly Workforce Index, 2013)



# BeuthBonus results

	BEFORE	AFTER
Employment	7%	75%
Digital CV	0%	72%
Online profile	8%	86%
Social network	small and narrow	larger and broader
Self-esteem	lower: German labour market and own skills	higher: aware of own professional identity

75% participants found employment already during the program or shortly after (possibly more in a long-term perspective).

#### Crossing boundaries

memberships







skills

disposition







knowledge

Open Badges help piece together skills from formal, non-formal and informal learning, work skills and professional experience in a more holistic manner.

# Open Badges as Boundary Objects



66

Boundary objects are objects which are both **plastic** enough to adapt to local needs and constraints of the several parties employing them, yet **robust** enough to maintain a common identity across sites. (...) They have **different** meanings in different social worlds but their structure is **common** enough to more than one world to make them recognisable, a means of translation.

99

Star & Griesemer (1989)

http://www.icesi.edu.co/blogs/zoogestion/files/2014/10/StarGriesemer-BoundaryObjects-SSS.pdf

#### Open Badge Network Erasmus+ (2014 - 2017)



Home

About us ~

News & Events ~

Resources ~

Outputs ~

Join us

MOOC ~

#### Welcome to the Open Badge Network

The Open Badge Network (OBN) is an Erasmus + project which brings together organisations from across Europe to support the development of an Open Badge ecosystem, promoting the use of Open Badges to recognise non-formal and informal learning.

Mozilla Open Badges is an open standard that allows all skills and achievements to be recognised and shared across the web. Schools, Universities, Employers and informal learning providers globally are using open badges to capture life long learning which is currently unrecognised.

This project aims to provide a trusted source of independent information, tools and informed practice to support people who are interested in creating, issuing and earning badges across Europe.

You can see who is already issuing badges on the Inventory of Open Badge Projects map below and share your planned or active badge projects too.

We are looking for organisations and individuals from across Europe to join us and help build the Open Badge Network. It doesn't matter whether you are a badge novice or expert, you can become a member of the Open Badge Network by registering here: OBN community registration.



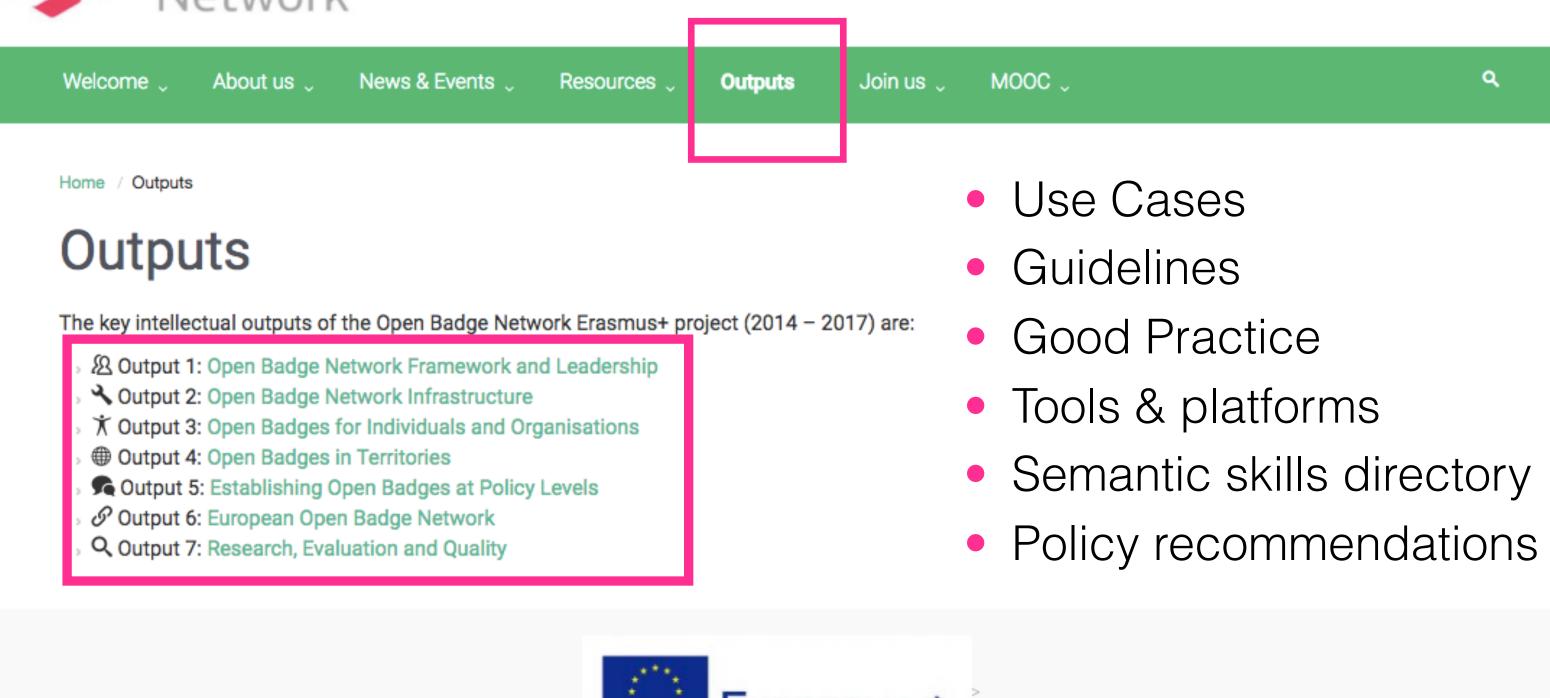




#### Open Badges across Europe



#### Open Badge Network



The creation of these resources has been (partially) funded by the ERASMUS+ grant program of the European Union under grant no. 2014-1-DE01-KA200-000675. Neither the European Commission nor the project's national funding agency DAAD are responsible for the content or liable for any losses or damage resulting of the use of these resources.





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#### Open Virtual Mobility Erasmus+ (2017 - 2020)

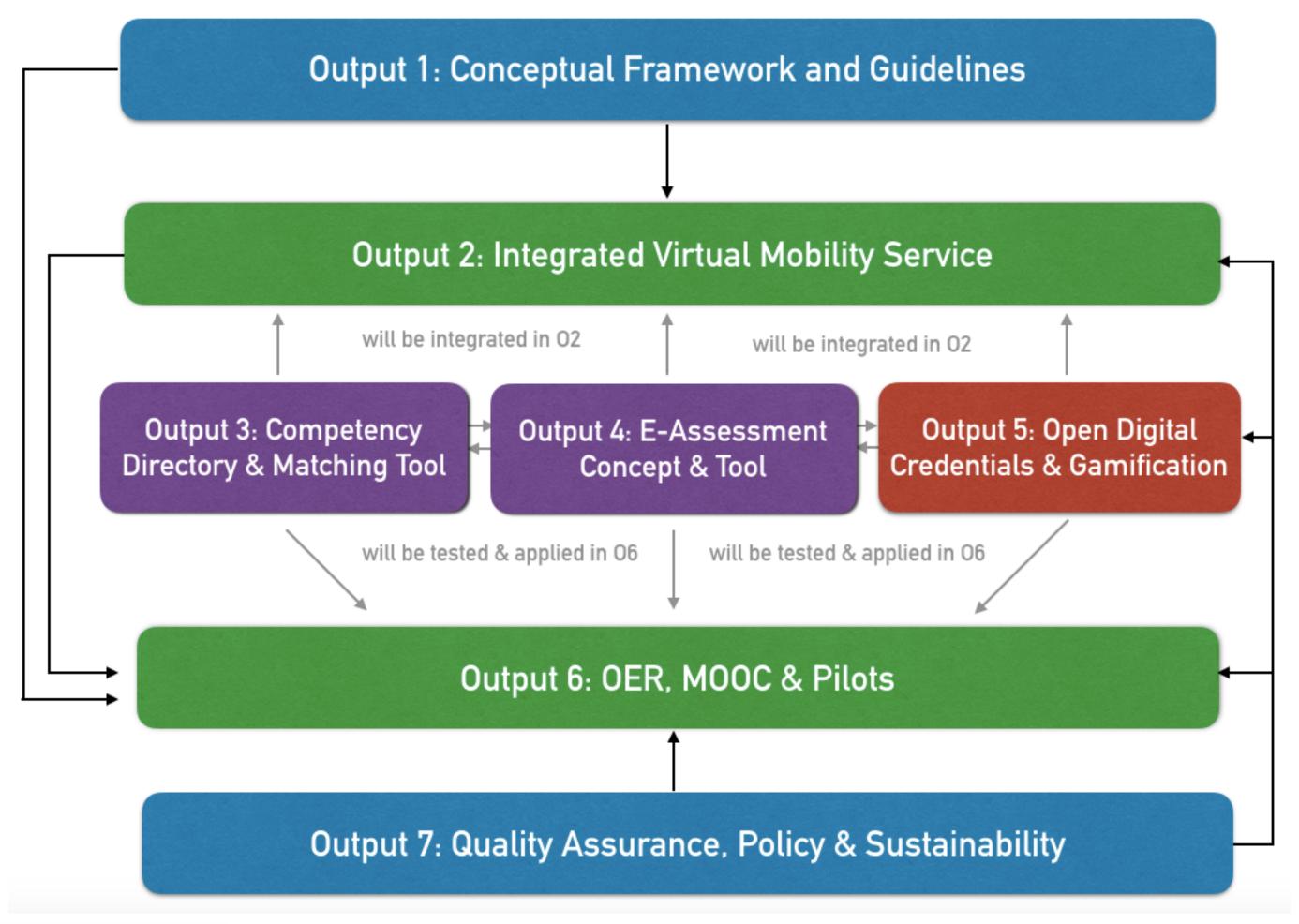
virtual courses or seminars virtual study programs virtual placements / virtual communities internships

Virtual Mobility emphasises crossborder collaboration with persons from different backgrounds and cultures working and studying together, aiming at the enhancement of intercultural understanding and the exchange of knowledge by using information and communication virtual labs technologies (ICT) to obtain the same benefits as one would have with physical mobility but without the need to travel (EuroPACE, 2006).





#### Open Virtual Mobility Erasmus+ (2017 - 2020)







## Ecological perspective

We are persuaded by Latour that the important questions concern the flow of objects and concepts through the network of participating allies and social worlds. (...). By reaching agreements about methods, different participating worlds (...) begin to devise a common coin which makes possible new kinds of joint endeavour. (...) Boundary objects act as anchors or bridges, (...).

Star & Griesemer (1989)

http://www.icesi.edu.co/blogs/zoogestion/files/2014/10/StarGriesemer-BoundaryObjects-SSS.pdf





# Thank you!





Prof. Dr. Ilona Buchem buchem@beuth-hochschule.de

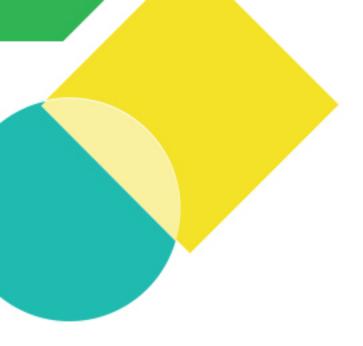
Twitter: @mediendidaktik

beuthbonus.beuth-hochschule.de

http://openbadgenetwork.com



Ilona Buchem CC BY-SA 4.0



#### Modern Employment and Digital Credentials

Break out sessions: Case Studies or Tech Track









